

# KEEP CONCORD CLEAN AND GREEN



People often judge the quality of a city by how clean it is. Working together, we can ensure Concord stays a clean, safe place we are all proud to call home. Read and share this guide with your family and neighbors and you'll be helping us do three important things:

- ▶ **1 Keep Concord clean**
- ▶ **2 Improve our quality of life**
- ▶ **3 Save tax dollars through prudent waste management measures**

In most cases, your neighborhood trash, recyclables and yard waste are all picked up on the same day. Some items require a call for special pick up. For more information, call the Customer Care Center 704.920.5555 or visit our web site [www.ci.concord.nc.us](http://www.ci.concord.nc.us).

# SOLID



## RESIDENTIAL GARBAGE

**No Fee – NO advanced scheduling necessary**

Residential trash and garbage must be bagged and tied and must fit within authorized roll-out carts with the lid closed. Garbage placed in unauthorized carts will not be picked up.

Collections are made between 7:00 AM and 7:00 PM. Roll-out carts may be placed at curb after 5:00 PM the evening before, but you must have carts by the curb by 7:00 AM on the day of collection. You should return your empty cart to your house by 9:00 PM the evening of pick-up.

Residents are permitted one green roll-out garbage cart per household. Up to 2 additional brown roll-out carts are available for a fee. You may have as many recycling bins as you like free of charge. For more info call 704.920.5555.

Position handle and wheels away from the street. Place the roll-out cart at least 6 feet from obstacles.

**For holiday schedule information see the City website [www.ci.concord.nc.us](http://www.ci.concord.nc.us) or call 704.920.5555**  
**If you are physically unable to place your roll-out cart at the curb, call 704.920.5555**

## HOUSEHOLD HAZARDOUS WASTE FACILITY

[operated by Cabarrus County] **704-920-EARTH (3278)**



Residents can use the Household Hazardous Waste Facility to dispose of waste oil, paint [if not dried], car batteries, fluorescent and compact fluorescent light bulbs, and many other materials that are not collected by the City. For a complete list, go to [www.cabarruscounty.us](http://www.cabarruscounty.us) or call 704-920-EARTH (3278).

**FACILITY LOCATION:**  
 246 General Services Drive  
**DIRECTIONS:** From the intersection of Hwy 49 and Hwy 601 head south on Hwy 49. Turn right onto General Services Drive [just past Terminal Trucking]. The facility is at the end of the road, please follow traffic signs.

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This printed material will be provided in an alternative form upon request. TDD 1.800.735.8262

**Customer Care Center**  
**704.920.5555**  
**[www.ci.concord.nc.us](http://www.ci.concord.nc.us)**



PO Box 308  
 Concord, NC 28026

# WASTE

# Bulky



# SOLID Yard



# Bulky

NO advanced scheduling necessary  
Less than 10 cubic yards

## Acceptable BULKY WASTE

### BULKY WASTE

#### Less than 10 Cubic Yards per Week

No Fee – NO advanced scheduling necessary

Bulky waste items are large items that do not fit in to the roll-out garbage carts. Excess bags of garbage that would normally be put in the roll-out garbage cart are not categorized as bulky waste and will not be collected if placed outside your roll-out cart.



- Household furniture
- Mattresses
- Televisions
- Microwave ovens
- Outdoor furniture
- Packing materials
- Vacuum cleaners
- Fishing equipment

#### Residential Building Materials

[Debris created by property owner or tenant only. Do not place in roll-out carts. Larger volume of disposal (10 cubic yards and greater) must be contracted for by homeowner. Loose materials such as insulation, sheet rock, and shingles must be contained in clear bags or boxes weighing less than 35 lbs. each]

- Doors
- Plywood
- Nails
- Plumbing materials
- Windows [with glass taped]
- Floor covering
- Sheetrock, roofing, plaster
- Lumber [no longer than 4 ft., remove all nails]
- Carpeting and padding [rolled, tied, no longer than 6 ft., cannot weigh over 75 lbs.]



- Bulky waste containers may not be placed in locations that block sidewalks or create a hazard to the driving public.

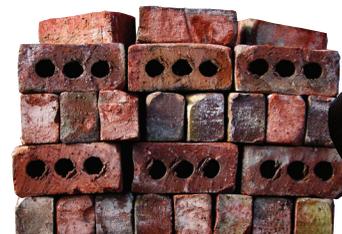
Please call 704.920.5555 or 704.920.3278 for proper disposal practices

## Unacceptable BULKY WASTE

- Hazardous waste [paint, paint remover, solvents, gasoline, kerosene, pesticides, herbicides, motor oil, brake fluid, antifreeze, batteries, fluorescent and compact fluorescent light bulbs]
- Railroad ties
- Automobile engines, transmissions or parts and other vehicle components



- Unsecured glass
- Compressed gas cylinders
- Dead animals over 100 lbs.
- Limbs longer than 6 ft. or greater than 12 in. in diameter
- Any trees, limbs, shrubs or trimmings generated by a commercial tree service, arborist or forester. [All yard waste generated by the commercial operator must be removed and disposed of by the commercial tree service, arborist or forester.]
- Drums, unless both ends are removed to verify no liquid or residue are present
- Dirt and rocks
- Stumps
- Asbestos insulation
- Brick, blocks or concrete



ADVANCED scheduling required

## White Goods



- Stoves
- Ranges
- Freezers
- Refrigerators
- Dishwashers
- Washing machines
- Clothes dryers
- Water heaters
- Unit air conditioners
- Other similar household appliances

## Scrap Metal



- Bicycles
- Metal tools
- Wheelbarrows
- Tire rims [tires removed]
- Old lawn mowers [remove oil drain plug and gas cap]
- Large metal items [i.e. disassembled swing sets]
- Other metal items not requiring lift equipment

## Tires

- Old tires [removed from the rim – up to 4 auto or truck size per week]



YARD WASTE No Fee – NO advanced scheduling necessary

Grass, leaves, limbs, trimmings or other plant/vegetative material generated by a resident.

**COMPOST IT:** Leaves, grass clippings and plant/vegetative material make excellent compost that will enrich your garden and save tax dollars.

**BAG IT:** Grass clippings, tree and shrubbery trimmings, and leaves [except in Fall] must be placed in **UNTIED clear plastic** or **biodegradable paper** bags. NO dark or opaque plastic bags permitted. Personal containers clearly marked 'yard waste' may be used, however, the City is not liable for missing or stolen containers.

**CUT IT:** Pile limbs neatly for easier and safer handling. The City will not collect tree limbs or tree trunks over 12 in. in diameter and/or longer than 6 ft.

**CURB IT:** All yard waste can be collected from the curb. **In the Fall** [Oct. - Feb.], leaves are collected at curbside. Bagging is not required, leaves are vacuumed into trucks for removal. **Loose leaves left at curb after the end of loose-leaf season will be collected with minimum fee of \$150.**

Loose-leaf collection schedules are announced in September. Watch for your schedule in your utility bill.

Do not put yard waste in your roll-out garbage carts. It is illegal to dispose of yard waste in a North Carolina Landfill. Roll out containers with yard waste will not be picked up. Do not place below low hanging power or phone lines. **Yard waste should be 6 feet away from vehicles, utility poles and other structures.**

Professional tree service and landscape contractors are responsible for the removal and disposal of all waste they generate.



## DEAD ANIMALS

Should be disposed of quickly and properly to prevent a health hazard. Animals weighing less than 100 pounds can be bagged and placed at curb. Larger animals must be disposed of by their owners. Call 704.920.5555 for pick up.

## ADVERSE WEATHER PLAN

If operations are cancelled, collection crews will operate on a delayed schedule. Daily schedule changes will be posted immediately on the City web site [www.ci.concord.nc.us](http://www.ci.concord.nc.us) and local news broadcasts where possible.

For more information and for information on residential curbside recycling, visit [www.ci.concord.nc.us](http://www.ci.concord.nc.us) or call

# 704.920.5555

# Waste