

Dear Customer,

Beginning **August 6th through October 19th** the City of Concord will conduct a pilot study to evaluate alternative **yard waste scheduling** methods in an effort to reduce operating cost while providing the same great customer service. During this time, your yard waste set-out procedures will remain the same.

Yard waste piles will be located in advance using new wireless technology, and trucks will then be assigned to collect at the identified locations.

For that reason, it's very important that all customers follow these guidelines to ensure collection during that time:

- All yard waste **MUST** be placed at the curb by or **before 7 am** on your regular garbage collection day.
- Some customers' yard waste may be collected on a one day delay. Customers **must still place yard waste at the curb by or before 7 am on their garbage collection day.**

- If your yard waste is not collected by 5 pm the day after your regular collection day, please call **704.920.5555** to report the missed collection.

- Friday customers' yard waste will be collected by Friday evening. There will be no Saturday collection.
- Labor Day falls during the pilot study. **For the week of Labor Day, all customers must place all yard waste at the curb by 7 am on Tuesday, September 4th.** Collection will begin Tuesday and be completed by Friday.

The pilot study will end Friday, October 19th. Data will be analyzed and the results will be presented to City Council for consideration.

Please visit ConcordNC.gov/SolidWaste for additional information and updates that may affect you during this pilot study.

Thank you.



yard waste collection changes



Yard waste placed curbside will be located in advance using new wireless data processing technology and trucks will be assigned to collect those identified locations. For that reason, it is very important that you follow the new guidelines during this trial period to assure your yard waste is collected.

All yard waste must be placed curbside by 7 am on your regular garbage pickup day.

If your yard waste is not collected by 5 pm the day following your scheduled garbage pickup day, please call to report that your yard waste has not been collected:



850 Highway 601 South
Concord, NC 28026

704.920.5555 • ConcordNC.gov/solidwaste