

CITY OF CONCORD
SCHEDULE RS
RESIDENTIAL SERVICE

AVAILABILITY

This schedule is available only to customers dwelling in residences, condominiums, mobile homes, or individually-metered apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation.

Power delivered under this schedule shall not be used for resale or exchange or in parallel with other electric power or as a substitute for power contracted for or which may be contracted for, under any other schedule of the City, except at the option of the City for service in conjunction with the Renewable Energy Generation Rider, or under special terms and conditions expressed in writing in the contract with the customer.

TYPE OF SERVICE

The City will furnish 60 Hertz service through one meter, at one delivery point, at one of the following approximate voltages, where available:

- Single-phase, 120/240 volts; or
- 3-phase, 208Y/120 volts; or other available voltages at the City's option.

Motors in excess of 2 H. P., frequently started, or arranged for automatic control, must be of a type to take the minimum starting current and must be equipped with controlling devices approved by the City.

Three-phase service will be supplied, if available. Where three-phase and single-phase service is supplied through the same meter, it will be billed on the rate below. Where three-phase service is supplied through a separate meter, it will be billed on the applicable General Service schedule.

RATE:

- I. Basic Facilities Charge per month \$ 9.65
- II. Energy Charges
 - For all billing months
 - For the first 350 kWh used per month, per kWh* 9.7476¢
 - For all over 350 kWh used per month, per kWh 9.7476¢

* For customers receiving Supplemental Security Income (SSI) under the program administered by the Social Security Administration and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.3190 cents per kWh. This is an experimental rate authorized by the North Carolina Utilities Commission on August 31, 1978. The present maximum discount to customers being served under this experiment is \$5.00 per month.

PURCHASE POWER ADJUSTMENT RIDER

The City's Purchase Power Adjustment Rider is applicable to all service supplied under this schedule.

RENEWABLE ENERGY PORTFOLIO STANDARD (REPS) RIDER

The City's Renewable Energy Portfolio Standard (REPS) Rider is applicable to all service supplied under this schedule.

PAYMENT

Bills under the Schedule are due and payable on the date of the bill at the office of the City. Bills are past due and delinquent on the twenty-fifth day after the date of the bill. In addition, all bills not paid by the twenty-fifth day after the date of the bill shall be subject to a one percent (1.5 %) late payment charge on the unpaid amount. This late payment charge shall be rendered on the following month's bill and it shall become part of and be due and payable with the bill on which it is rendered.

Customer Service Representatives are available Monday – Friday 8:00 a.m. to 5:00 p.m. to hear any grievance a customer may have regarding a possible billing error and to work with financially distressed customers to make payment arrangements.

A reconnection fee will be charged to have services reconnected and will be as follows:

- \$50.00 – During Regular Working Hours
Monday through Friday 8:00 a.m. – 4:00 p.m.
- \$100.00 - After Regular Working Hours and Weekends

Schedule RS (continued)

EXTRA FACILITIES CHARGE

A monthly "Extra Facilities Charge" equal to 1.7% of the installed cost of extra facilities necessary for service required under this schedule, but not less than \$25, shall be billed to the Customer in addition to the bill under the appropriate rate schedule, when applicable.

CONTRACT PERIOD

The original term of this contract shall be one year, and thereafter, until terminated by either party on thirty days' written notice.

Effective for bills rendered on and after September 1, 2015.