

**CITY OF CONCORD
CONCORD, NORTH CAROLINA
SCHEDULE TOU
GENERAL SERVICE**

AVAILABILITY

Available only to non-residential loads with a demand greater than or equal to 100 kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, contiguous premise.

This Schedule is not available for auxiliary or breakdown service, or for individual customers who qualify for either a residential or industrial rate schedule. Power delivered under this schedule shall not be used for resale or exchange or in parallel with other electric power, or as a substitute for power contracted for or which may be contracted for under any other schedule of the City, except at the option of the City for service in conjunction with the Renewable Energy Generation Rider, or under special terms and conditions expressed in writing in the contract with the Customer.

The obligations of the City in regard to supplying power are dependent upon its securing and retaining all necessary right-of-ways, privileges, franchises and permits, for the delivery of such power. The City shall not be liable to any customer or applicant for power in the event it is delayed in, or is prevented from furnishing the power by its failure to secure and retain such right-of-ways, rights, privileges, franchises and permits.

TYPE OF SERVICE

The City will furnish 60 Hertz service through one meter, at one delivery point, at one of the following approximate voltages where available:

Single-phase, 120/240 volts, or
3-phase, 208Y/120 volts, 480Y/277 volts; or
3-phase, 3-wire, 240, 480, volts; or
3-phase, 12470/7200 volts; or
3-phase voltages other than these listed above, but only at the City's option and provided that the size of the Customer's contract warrants a substation solely to serve that Customer, and further provided that the Customer furnish suitable outdoor space on the premises to accommodate a ground-type transformer installation, or substation, or a transformer vault build in accordance with the City's specification.

The type of service supplied will depend upon the voltage available. Prospective customers should ascertain the available voltage by contacting the office of the City before purchasing equipment.

Motors of less than 5 H.P. may be single phase. All motors of more than 5 H.P. must be equipped with starting compensators. The City reserves the right, when in its opinion the installation would not be detrimental to the service of the City, to permit other types of motors.

RATE

I.	Basic Facilities Charge	\$46.22	
II.	Plus Demand Charge	Summer Months <u>June 1 – September 30</u>	Winter Months <u>October 1 – May 31</u>
	A. On peak Demand Charge per month	\$13.29 per KW	\$8.67 per KW
	B. Economy Demand Charge	\$ 1.16 per KW	\$1.16 per KW
III.	Energy Charge	Summer Months <u>June 1 – September 30</u>	Winter Months <u>October 1 – May 31</u>
	A. On peak Energy Charge per month	8.6719 cents per kWh	8.4153 cents per kWh
	B. Economy Energy Charge	5.2081 cents per kWh	4.9515 cents per kWh

Determination of On-Peak and Off Peak Hours

	Summer Months <u>June 1 – September 30</u>	Winter Months <u>October 1 – May 31</u>
On-Peak Period Hours:	1:00 p.m. – 7:00 p.m. Monday – Friday	6:00 a.m. – 9:00 a.m. Monday – Friday
Off-Peak Period Hours	All other weekday hours and all Saturday and Sunday Hours.	

DEFINITION OF "MONTH"

The term "month" as used in this Schedule means the period intervening between meter readings for the purposes of monthly billing. Readings are taken once a month at intervals of approximately thirty (30) days.

DETERMINATION OF BILLING DEMAND

A. The On- Peak Billing Demand each month shall be the largest of the following:

1. The maximum integrated thirty-minute demand measured during the on peak period during the month for which the bill is rendered.
2. 15 Kilowatts (Kw).

B. Economy Demand

The monthly economy demand shall be defined as the difference between the monthly off peak demand and the monthly on peak demand. The monthly economy demand shall not be less than zero.

MINIMUM BILL

The minimum bill shall be the bill calculated on the Rate above including the Basic Facilities Charge, Demand Charge and Energy Charge.

POWER FACTOR CORRECTION

When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

PURCHASE POWER ADJUSTMENT RIDER

The City's Purchase Power Adjustment Rider is applicable to all service supplied under this schedule.

RENEWABLE ENERGY PORTFOLIO STANDARD (REPS) RIDER

The City's Renewable Energy Portfolio Standard (REPS) Rider is applicable to all service supplied under this schedule.

EXTRA FACILITIES CHARGE

A monthly "Extra Facilities Charge" equal to 1.7% of the installed cost of extra facilities necessary for service required under this schedule, but not less than \$25, shall be billed to the Customer in addition to the bill under the appropriate rate schedule when applicable.

PAYMENT

Bills are due and payable upon receipt. Bills become delinquent in 25 days from the date of the bill. Final notices will be sent on the 30th day from the date of the bill. Cut-off service for non-payment of the bill will occur on the 45th day from the date of the bill.

Billing will be done in three cycles. The bills for each cycle are mailed on the following dates:

- Cycle I – Mailed on the 10th of the month.
- Cycle II – Mailed on the 20th of the month.
- Cycle III – Mailed on the 30th of the month.

A utility late fee of 1 ½ percent will be charged on all unpaid balances with a maximum fee of \$10.00 per month. A late fee will apply if payment is not paid by the 26th day. Effective 7/7/02, new payment arrangements are subject to late fee. Prior payment arrangements are not subject to late fee unless not current.

Customer Service Representatives are available Monday – Friday 8:00 a.m. to 5:00 p.m. to hear any grievance a customer may have regarding a possible billing error and to work with financially distressed customers to make payment arrangements.

A reconnection fee will be charged to have services reconnected and will be as follows:

- \$50.00 – During regular working hours – Monday through Friday 8:00 a.m. – 4:00 p.m.
- \$100.00 – After regular working hours and weekends

Effective for bills rendered on or after September 1, 2015.