

# FY 2019-20 FEES, RATES AND CHARGES SCHEDULE

(Effective July 1, 2019 unless otherwise noted, or first applicable billing cycle for Utilities;  
Fees subject to change by Council.)

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## ADMINISTRATIVE

|  |   |
|--|---|
| City Code  | \$100.00 Bound Copy<br>\$ 75.00 Unbound Copy<br>\$ 20.00 Renewal Subscription |
| Consideration of Utility, Solid Waste or Other Franchise Ordinance | \$500.00  |
| Laser Printer Copies / Photocopies                                 |   |
| 1-10 Copies  | Free  |
| 11 or more Copies  | \$ 0.25 photo copy or page printed  |

A special service charge may be required for extensive information technology or personnel required to respond to a public records request. Such charge shall be based on cost incurred by the City in generating the particular response in accordance with NCGS 132-6.2(b).

|   |   |
|---|---|
| Child Support Payroll Administration Fee  | \$ 2.00 each  |
| Duplicate W-2's                           | \$ 5.00 each  |
| Official Public Budget Document           | \$ 50.00/book   |
| Attorney's Fee                            | \$250.00/hr or reimbursement of contract actual cost  |
| Paralegal Fee                             | \$ 95.00 per hour   |
| Parking Deck Fee:                         |   |
| Level 1.5                                 | \$ 25.00/space/month  |
| Level 3                                   | \$ 15.00/space/month  |
| Level 4                                   | \$ 10.00/space/month  |
| Discount                                  | \$ 1.00/space/month on all singly-purchased blocks of 10 or more spaces<br><i>(\$5 late fee charged on all past due payments)</i> |
| Parking Deck Permit (City Employees only) | First parking permit free<br>Replacement parking permit \$10.00   |
| Encroachment/Permit for Sidewalk Dining   | \$175.00  |
| Encroachment/Banner Attachment            | \$15.00 per banner  |
| Payment by Credit Card                    | May be assessed by a third-party vendor a convenience fee for using this service.   |

Civil Penalty for Violating City Code, "(a)(1) Unless otherwise specifically provided, violation of any provision of this Code or any other city ordinance shall subject the offender to a civil penalty in the amount of \$500.00 or as specified in the then current Fees, Rates and Charges Schedule adopted as part of the City of Concord Annual Operating Budget; except, that where the General Statutes of North Carolina provide specific remedies for violations of provisions of this Code adopted pursuant to such statutes, such remedies available to the city for enforcement of this Code shall be in addition to the remedies hereinafter stated; except, that where the General Statutes of North Carolina provide specific remedies for violations of provisions of this Code adopted pursuant to such statutes, such remedies available to the city for enforcement of this Code shall be in addition to the remedies hereinafter stated. (4) Except as otherwise specifically provided, each day's continuing violation of any provision of this Code or any other city ordinance shall be a separate and distinct offense. (f)(3) (3) Any willful failure to pay any civil penalty imposed within this Code is a misdemeanor under G.S. § 14-4 and punishable by a fine of \$500.00 or 30 days in jail, or both."

Excerpts from Sec 1.6, Code of Ordinances of the City of Concord.

## AVIATION

### DAILY RATES

|             |   |
|-------------|---|
| Category I  | Single Engine Piston Remain Over Night (RON): \$15.00; Hangar In Common (HIC): \$35.00; Landing: \$12.00 All Cessna 100/200 Series Models, Tripacer, Colt, Comanche, Cherokee, Pacer, Musketeer, Bonanza, Mooney, Rockwell Commander, Lance, Arrow, Cirrus. Fuel purchase of 10 gallons will waive the RON.             |
| Category II | Multi Engine Piston RON: \$20.00; HIC: \$40.00; Landing: \$20.00 Cessna 310, 335, 336, 337, 401, 402, 411, 414, 421, - All 300's/400's, Aztec, Apache, Navajo, Twin Comanche, Duke, Baron, Duchess, Seminole, Seneca, Aerostar, Saratoga, Malibu. Monthly HIC \$225.00. Fuel purchase of 25 gallons will waive the RON. |

|              |  |
|--------------|--|
| Category III | Twin Turbine RON: \$35.00; HIC: \$75.00; Landing: \$50.00 Kingair, Twin Beech (D-18), Queenair, Aero/Grand Commander, Cheyenne, Turbo-Commander, Conquest, MU-2, Metroliner, Merlin, Caravan, Jetstream, Avanti, Palatus. Monthly HIC \$420.00. Fuel purchase of 50 gallons will waive the RON.  |
| Category IV  | Light Jet RON: \$75.00; HIC: \$125.00; Landing: \$75.00; Ramp \$75.00. Lear, Citation, Jet-Commander, Saber-liner, Hansa, Lodestar, Westwind, Starship, Diamond, Beech Jet, Falcon 10, Astra, Premier, Beach 1900, Beachjet 400, Hawker 700, Hawker 800, Hawker 1000. Monthly HIC \$755.00. Fuel purchase of 100 gallons will waive the RON/Ramp Fees.                       |
| Category V   | Medium Jet RON: \$100.00; HIC: \$175.00; Landing: \$110.00; Ramp \$100.00. Falcon 20, 50, 200, 900, G-I, II, III, IV, V, Jetstar, DC-3, DH-8, Shorts 360, SAAB 340, Challenger, Twin Otter Challenger 601, Challenger 604, Regional Jet, EMB 120, ERJ 135, 145, Galaxy, ATR 42, Fokker 50. Monthly HIC \$1395.00. Fuel purchase of 200 gallons will waive the RON/Ramp Fees. |
| Category VI  | Large Jet RON: \$150.00; HIC: \$300.00; Ramp \$150.00. Landing: based on aircraft gross landing weight: (\$2 per 1,000 LBS) DC-8, DC-9, 727, 737, BAC1-11, Convair 440, 640, 580, MD80, Global Express, Saab 2000. Monthly HIC \$1700.00. Fuel purchase of 300 gallons will waive the RON/Ramp Fees.   |
| Helicopters  | RON: \$25.00; HIC: \$75.00; Landing: \$25.00. Fuel purchase of 10 gallons will waive the RON.  |

Aircraft Registered and paying tax in the City of Concord, but not based at CRA will receive based tenant landing/ ramp fees and fuel discount.

T-Hangar:

|                            |              |
|----------------------------|--------------|
| Single Engine              | \$ 50.00/day |
| Twin Engine - piston       | \$ 60.00/day |
| King Air 90 and 100 series | \$ 75.00/day |

MONTHLY RATES

Open Tie-Down:

|              |                |
|--------------|----------------|
| Category I   | \$ 80.00/month |
| Category II  | \$105.00/month |
| Category III | \$175.00/month |
| Category IV  | \$250.00/month |
| Category V   | \$300.00/month |
| Category VI  | Negotiated     |

T-Hangars:

|      |                |
|------|----------------|
| T-10 | \$280.00/month |
| T-40 | \$310.00/month |
| T-50 | \$415.00/month |

Hangar In Common Monthly Rate starting at \$225.00 for a small single engine up to \$3,500.00 for a Gulfstream V. All aircraft larger than a Gulfstream V will be at a negotiable rate.

|  |                                 |
|--|---------------------------------|
| HIC - Helicopter (Jet Ranger, Hughes 500, Astar) | \$300.00/month                  |
| HIC - Helicopter (S-76, Bell 222)                | \$375.00/month                  |
| Terminal Office Space                            | \$1.60 month/sq foot            |
| HIC Office Space                                 | \$1.55 month/sq foot            |
| Modular Building Office Space                    | \$1.50 month/sq foot            |
| Terminal Counter Space                           | \$200.00/month plus % of gross  |
| Terminal General Merchandise                     | Negotiated Rate plus % of gross |
| Mailbox Rental                                   | \$ 20.00                        |
| Advertising Agency Fee                           | Negotiated                      |
| Lobby Advertising                                | Negotiated                      |

PRIVILEGE / OPERATING FEES:

(ALL COMMERCIAL AERONAUTICAL OPERATORS MUST ALSO HAVE WRITTEN AGREEMENT WITH CITY)

|   |   |
|---|---|
| Fixed Base Operation – Full service (excluding fueling)       | \$2,000.00 /month                                 |
| Fixed Base Operation – Aircraft Airframe / Engine Maintenance | \$350.00/month                                    |
| Fixed Base Operation – Specialized Repair (ie Avionics)       | \$350.00/month                                    |
| Fixed Base Operation – Aircraft Charter & Air Taxi            | \$350.00/month                                    |
| Fixed Base Operation – Air Cargo                              | \$250.00/month                                    |
| Fixed Base Operation – Flight Training                        | \$325.00/month                                    |
| Fixed Base Operation – Ground Classroom or Sim. Training      | \$325.00/month                                    |
| Fixed Base Operation – Banner Tow / Aerial Advertising        | \$100.00 /day or \$50 per banner                  |
| Fixed Base Operation – Aircraft Management / Fractional       | \$300.00 /month                                   |
| Fixed Base Operation – Pilot Check Ride                       | \$50.00 /month                                    |
| Fixed Base Operation – Aircraft Sales                         | \$300.00 /month                                   |
| Fixed Base Operation – Aircraft Cleaning                      | \$300.00/month or \$50.00 per day plus percentage |
| Fixed Base Operation – Medical Services (Physicals)           | \$100.00/month                                    |

|   |                 |
|---|-----------------|
| Fixed Base Operation – Pilot Services                   | \$300.00 /month |
| Fixed Base Operation – Aircraft Rental                  | \$300.00 /month |
| Fixed Base Operation – Aircraft Ground Services         | \$300.00 /month |
| Fixed Base Operation – Aircraft Line Services           | \$300.00 /month |
| Fixed Base Operation – Aerial Photography               | \$225.00/month  |
| Fixed Base Operation – Sightseeing/Aerobatic Operations | \$100.00/month  |
| Fixed Base Operation – Other                            | Negotiated      |

Non-Based Operations - (no based aircraft or office space lease) \$400.00/ month minimum. Actual fee negotiated after review of proposed operations.

#### MISCELLANEOUS FEES

|  |   |
|--|---|
| Commercial Aircraft Terminal Fee   | \$300.00/operation  |
| Commercial Aircraft Ramp Fee   | \$350.00/aircraft arrival   |
| Baggage Handling Fee   | \$ 4.00/passenger (\$200.00 Minimum Charge)   |
| Aircraft Tow   | \$10.00 (Category I, II); \$14.00 (Category III, IV); \$20.00 (Category V)                            |
| Exclusively Leased or Privately Owned Hangar Aircraft Tow  | \$15.00 (Category I, II); \$20.00 (Category III, IV); \$25.00 (Category V)                            |
| Auxiliary Power Unit   | \$15.00 Engine Start Only; \$10.00/ 15min. of Continuous Use  |
| Wash Rack  | \$10.00 single; \$15.00 twin  |
| Self-Maintenance Hangar  | \$5.00/hour (Reservations required-more than 24 continuous hours requires Aviation Director approval) |
| Potable Water  | \$20.00   |
| Lavatory Service   | \$60.00   |
| T-Hangar Cleaning  | \$75.00   |
| Defueling Cart   | \$15.00/day (No charge for first day use)   |
| Aircraft Defueling   | \$250.00  |
| Re-coring tenant locks on T-hangars  | \$75.00 (when tenant loses keys)  |
| Extra keys   | \$ 5.00 each for tenants  |
| Helicopter Platforms   | \$75.00/month or \$10.00/day  |
| Blimp Mooring  | \$100.00/day  |
| Commercial Helicopter Shuttle  | \$50.00/trip or \$100.00/day per helicopter   |
| Terminal Admin Conference Room   | Full room \$200/day or \$100/half day; includes coffee service (can accommodate 24)                   |
|  | Half room \$100/day or \$50/half day; includes coffee service (can accommodate 12)                    |
| Terminal Small Conference Room   | \$75.00/day or \$50.00/half day   |
| Training room (Hangar A)   | \$200.00/day or \$100/half day (can accommodate 50)   |
| Catering Delivery  | 10% surcharge added to retail price of catering order   |
| Catering Pick-up   | 25% surcharge added to retail price of catering order   |
| Set up fee and clean up fee  | \$50.00 (set up); \$50.00 (clean up)  |
| Hangar Rental Special Events   | \$1000.00/day   |
| Special Event Site Fee   | \$500.00/day  |
| Video Conferencing   | \$50.00/hour  |
| Xerox Copies   | \$ 0.25/page  |
| Fax Service  | Local \$1.00/page; long distance \$2.00/page  |
| Notary Public  | \$ 3.00   |
| Audio/Visual   | \$20.00/day   |
| Off-site Rent-a-car pick-up / drop-off   | Negotiated rate of at least \$500 per month and/or % of gross   |
| Limousine  | \$10.00/load or \$50.00/car/month   |
| Shuttle Bus  | \$10.00/load or \$50.00/bus/month   |
| Taxi Cab   | \$10.00/load or \$50.00 car/month   |
| Rideshare (Uber, Lyft, etc.)   | \$1.50 per pick up or drop off  |
| Annual operating decal fee for all limousine taxicab shuttle companies (fee is for unscheduled carriers) | \$50.00   |
| City Assistance  | \$25.00/hr minimum (includes administrative research and document preparation)                        |
| Aircraft Debris Removal (Accident)   | \$200.00 minimum fee + \$75.00/hour   |
| Loss Revenue (Accident)  | TBD   |
| Outside Vendor   | Per event (percentage of gross or set fee)  |
| Office Janitorial Service  | \$10.00/day or \$100.00/month (vacuum, dust, and trash disposal)                                      |
| Vacuum Rental  | \$20.00   |
| Fuel & Oil   | Per fuel policy of minimum margin as set in budget  |
| Self-Fueling Flowage Fees  | Determined by an accounting study of Airport expenses   |
| Terminal Lots Parking  | First 1 hour free, then   |

|                             |   |
|-----------------------------|---|
| Lost Parking Ticket Fee     | \$8.00 per day/per vehicle in Uncovered Parking |
| Parking Remote Area         | \$9.00 per day/per vehicle in Covered Parking   |
| Remote Parking Shuttle      | \$50.00   |
| Rental Vehicle Facility Fee | \$5.00 per day                                  |
| Concessions                 | \$5.00 per passenger/round trip                 |
|                             | \$3.00 per vehicle rental                       |
|                             | Percentage of gross or set fee                  |

**BADGING/ SECURITY PROCESSING FEES**

|  |  |
|--|--|
| Initial Airport ID Badge fee                       | \$20.00                                |
| Airport ID Badge Renewal Fee                       | \$5.00                                 |
| Lost or expired (beyond 60 day) Badge Replacement  | \$25.00                                |
| Airport Proximity Access card fee                  | \$10.00                                |
| Security Threat Assessment (STA) & CHRC processing | \$50.00 initial                        |
| SIDA Card STA annual processing fee                | \$5.00 (due on badge anniversary date) |
| AOA Vehicle Inspection / Decal fee                 | \$12.00 (Annually)                     |
| Penalties for non-return of ID CARD:               |  |

i) A \$250.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord Regional Airport SIDA card from employee or contractor that is no longer employed or working at the airport.

ii) A \$25.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord Regional Airport ID (non-SIDA) card from an employee, aircraft owner, or contractor that is no longer employed or working at the airport

**OTHER**

- 1) Late Charge:
  - i) A late charge of 1 ½ percent is charged on all unpaid balances. A late fee applies if payment is not paid by the 26<sup>th</sup> day, in accordance with City of Concord Policy.
- 2) Security Deposits:
  - i) All hangar rentals are required to deposit an amount equal to one month's rental.
- 3) On Account (Monthly Fuel Billing):
  - i) All Customers wishing to bill fuel on account must sign a "Guarantee of Payment" and complete a "City of Concord Regional Airport Credit Application." Only those customers having a satisfactory credit rating are allowed to bill fuel on account.
- 4) Partial Payment Application:
  - i) Partial payments are applied first to the oldest invoices or any delinquent charges first, unless otherwise specified. Customer is responsible for remaining past due amounts and is subject to any liens or lease termination per Aircraft Storage Permit.
- 5) Check Cashing:
  - i) Checks are not accepted for accounts terminated due to non-payment and /or returned checks.
  - ii) No third party checks will be cashed.
- 6) Returned Check Charge:
  - i) There is a \$25.00 service charge for returned checks. It is the City of Concord's Policy to process Non-sufficient Funds (NSF) checks twice before being returned from the bank. If the City receives two NSF checks in a sixty-day (60) period, accounts are placed on and marked "CASH-ONLY" for a one (1) year period. "CASH-ONLY" status is reviewed after one year.
- 7) Credit Card Processing Fee for customers using a non-preferred card will be 3% charge on total credit card receipts.

**CEMETERIES**

| BURIAL OPTIONS                              | Oakwood Cemetery                                | Rutherford Cemetery<br>Single Lot 4' x 10' | West Concord Cemetery<br>Single Lot 5' x 10'  |
|---|---|--|---|
| Traditional In-Ground Burial Lots           | Sold out  | Resident \$350.00<br>Non Resident \$500.00 | Resident \$450.00<br>Non Resident \$600.00<br>Increased cost due to larger lot size |
| In-Ground Burial Lots for Cremains          | None available                                  | None available                             | Resident \$300.00<br>Non Resident \$400.00  |
| Columbarium Niche for Inurnment of Cremains | Resident \$ 1,500.00<br>Non Resident \$1,800.00 | Not available                              | Not available   |

| OPENING & CLOSING FEES<br>All Cemeteries | Traditional<br>In-Ground Burial | In-Ground Burial of<br>Cremains | In -Ground Burial of Infant<br>(Site preparation up to 3 ft.) | Inurnment of Cremains in<br>Columbarium |
|--|---------------------------------|---------------------------------|---|---|
| Weekdays Before<br>3:30 pm               | \$525.00                        | \$350.00                        | \$300.00  | \$100.00                                |
| Weekdays After<br>3:30pm                 | \$625.00                        | \$450.00                        | \$400.00  | \$100.00                                |
| Weekends/ Holidays<br>Before 3:00pm      | \$800.00                        | \$425.00                        | \$450.00  | \$150.00                                |
| Weekends/Holidays<br>After 3:00pm        | \$900.00                        | \$500.00                        | \$750.00  | \$150.00                                |

Additional Information:

Oversized burial vaults containing oversized coffins require a minimum burial lot size of 5' x 10'. Burial lots measuring 4' x 10' will require the purchase of a second lot in order to accommodate an oversized vault containing an oversized coffin. An additional preparation fee of \$200.00 will also be required.

Burial or inurnment services are not available on Thanksgiving day, Christmas day, New Year's day or Easter Sunday as the Cemeteries will be closed in observance of the Holidays.

Graveside services can be scheduled up to 4:00pm weekdays and 3:30 pm on weekends and holidays.

All lots must be marked within a year from the date of burial.

## CLEARWATER ARTIST STUDIOS

CLEARWATER GALLERY (2,249 SQ FT)

Hourly Event Rental Rates

|             |                               |
|-------------|-------------------------------|
| 1 - 3 Hours | \$85.00/hour (2-hour minimum) |
| 4 - 6 hours | \$80.00/hour                  |
| 7 or more   | \$75.00/hour                  |

|                             |          |
|-----------------------------|----------|
| Refundable Cleaning Deposit | \$175.00 |
| Refundable Security Deposit | \$100.00 |

|   |          |
|---|----------|
| Artwork Exhibit Takedown Fee (optional) | \$200.00 |
|---|----------|

CLEARWATER MARKET AND/OR GREENSPACE

|                       |          |
|-----------------------|----------|
| Half-Day (4-6 hours)  | \$250.00 |
| Full Day (8-10 hours) | \$500.00 |

DEFINITIONS:

Market = covered, outdoor "market" space + all paved parking areas.

Greenspace = green space between greenway and buildings for events; plus green lot on Cedar/Kerr Street for parking (if needed) and all paved parking areas. No access to indoor spaces or restrooms.

NOTE: If using BOTH the Market Space and Greenspace(s), fees double.  
Porta-Jon rental fee: \$100/per (1 minimum required); Clearwater/City arranges.

MULTI-PURPOSE ROOM (LOWER LEVEL)

Hourly Event Rental Rates

|           |                               |
|-----------|-------------------------------|
| 1-3 Hours | \$85.00/hour (2-hour minimum) |
| 4-6 Hours | \$80.00/hour                  |
| 7 or more | \$75.00/hour                  |

|                             |          |
|-----------------------------|----------|
| Refundable Cleaning Deposit | \$175.00 |
| Refundable Security Deposit | \$100.00 |

STUDIO LEASE RATES

|                 |                       |
|-----------------|-----------------------|
| Up to 250 sq ft | \$5.50/sq ft per year |
| 251-600 sq ft   | \$5.25/sq ft per year |
| 601-1,499 sq ft | \$5.00/sq ft per year |
| 1,500+ sq ft    | \$3.50/sq ft per year |

## **ELECTRIC**

This fee schedule contains all fee changes, revisions and additions that will become effective as of July 1, 2019. Please reference Chapter 59, Electric Systems and Services, Article II of the City's Code of Ordinances; Concord Technical Standards Manual, Chapter 6; and Customer Service Policies and Procedures for specific requirements, availability, and eligibility.

### **REBATES OFFERED**

#### RESIDENTIAL HIGH EFFICIENCY HEAT PUMP REBATE PROGRAM:

The City is offering a \$400 rebate to residential customers who install new or replace an existing heating/air conditioning system with a high efficiency heat pump. For information on how to qualify for this rebate, contact the City's Electric Department at 704-920-5303.

### **RIDERS TO THE ELECTRIC RATES**

The City Manager is authorized to approve periodic adjustments to the Purchase Power Adjustment, the Portfolio Standard Renewable Energy Rider, and the Renewable Energy Generation Rider when such adjustments are received from the City's wholesale energy provider(s).

#### PURCHASE POWER ADJUSTMENT RIDER

##### Availability:

The City reserves the right to charge a Purchase Power Adjustment at such time as the average cost of purchased power to the City deviates from the base cost of purchased power used in the design of the City's rate schedules and/or rider. This rider applies across all rate categories.

#### PORTFOLIO STANDARD RENEWABLE ENERGY RIDER (REPS)

##### Availability:

Service supplied to the City's retail customers is subject to a REPS monthly charge applied to each customer agreement for service on a residential, general service, or industrial service rate schedule. This charge is adjusted annually, pursuant to North Carolina General Statute 62-133.8 and North Carolina Utilities Commission Rate R8-67. This Rider is applicable to all rate categories with exception to agreements for the City's outdoor lighting rate schedules OL, PL, or FL, and also shall not apply to electric service(s) that are auxiliary to another contract between the City and the customer. An auxiliary service is defined as a non-demand metered non-residential service for the same customer at the same location.

The North Carolina Utilities Commission has ordered effective for service rendered on and after September 1, 2009 that a REPS Monthly Charge be included in the customers' bills. The current rates are as follows:

#### RESIDENTIAL SERVICE AGREEMENTS

REPS Monthly Charge     \$0.98

#### GENERAL SERVICE AGREEMENTS

REPS Monthly Charge     \$3.79

#### INDUSTRIAL SERVICE AGREEMENTS

REPS Monthly Charge     \$15.21

#### EXTRA FACILITIES CHARGE RIDER:

##### Availability:

This Rider is applicable to any electric service(s) requiring the installed cost of extra facilities necessary to provide electric services.

A monthly "Extra Facilities" charge equal to 1.7% of the installed cost of extra facilities necessary for service, but not less than \$25, shall be billed to the Customer in addition to the bill under the appropriate rate schedule and this Rider, when applicable.

#### ECONOMIC DEVELOPMENT RIDER:

##### Availability:

This Rider is available only at the option and approval by the City Manager to nonresidential establishments receiving service from the City under Schedules 5-G, 6-GA, 7-I or TOU (as stated below). Customers must create a minimum new load of 300 kW with a load factor of 55% or greater at one delivery point.

##### Application of Credit:

Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for the New Load contracted for under this Rider, calculated on the applicable rate schedule, including the Basic Facilities, Demand Charge, Energy Charge, or Minimum Bill excluding other applicable Riders, and excluding extra Facilities Charges.

|                |     |
|----------------|-----|
| Months 01 – 12 | 20% |
| Months 13 – 24 | 15% |
| Months 25 – 36 | 10% |
| Months 37 – 48 | 5%  |
| After Month 48 | 0%  |

RENEWABLE ENERGY GENERATION RIDER

Availability:

Upon completion and the City's acceptance of an Interconnection Agreement and Purchase Power Agreement, this schedule is available for electrical energy supplied by Eligible Qualifying Facilities located in the City of Concord, North Carolina service territory which have non-hydroelectric qualifying facilities fueled by trash or methane derived from landfills, hog waste, poultry waste, solar, wind, and non-animal forms of biomass which are interconnected directly with the City's system and which are qualifying facilities as defined by the Federal Energy Regulatory Commission pursuant to Section 210 of the Public Utility Regulatory Policies Act of 1978.

RATE<sup>1</sup>:

|                       |                   |
|-----------------------|-------------------|
| Administrative Charge | \$19.91 per month |
| All KWH production    | 3.54 ¢ per KWH    |

<sup>1</sup> Unless otherwise specified in the City's contract with the Customer, payment of credits under this Schedule do not convey to the City the right to renewable energy credits (REC's) associated with the energy delivered to the City by the Customer.

Renewable Energy Generator Application Fees – these fees are applicable for anyone who wishes to interconnect renewable energy generating facilities to the City of Concord's Electric System.

Small Inverter Process: a request to interconnect a certified inverter-based Generating Facility no larger than 20 kW for residential and no larger than 100kW for non-residential.

|                 |          |
|-----------------|----------|
| Residential     | \$100.00 |
| Non-residential | \$250.00 |

Fast Track Process – a request to interconnect a certified Generating Facility no larger than 2 MW, which meets the Fast Track Process criteria.

|   |          |
|---|----------|
| Generating Facilities larger than 20 kW but no larger than 100 kW | \$250.00 |
| Generating Facilities larger than 100 kW but no larger than 2 MW  | \$500.00 |

Study Process – a request to interconnect a certified Generating Facility that does not meet the criteria for the Fast Track Process or are larger than 2 MW. The City will provide an estimate of the Study Process fees once it receives and reviews a completed Interconnection Request form.

|               |            |
|---------------|------------|
| Study Deposit | \$1,000.00 |
|---------------|------------|

Change in Ownership of a Renewable Generator

|                                  |         |
|----------------------------------|---------|
| Application Fee (non-refundable) | \$50.00 |
|----------------------------------|---------|

**RESIDENTIAL RATES:**

RESIDENTIAL SERVICE RS

Availability:

This schedule is available only to customers dwelling in residences, condominiums, mobile homes, or individually-metered apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation.

|                        |         |
|------------------------|---------|
| Basic Charges          | \$9.65  |
| Energy Charges per kWh |         |
| First 350*             | 9.7476¢ |
| Over 350               | 9.7476¢ |

\*For customers receiving Supplemental Security Income (SSI) and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.3190¢ per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

RESIDENTIAL SERVICE RE (ELECTRIC WATER HEATING AND SPACE CONDITIONING)

Availability:

This rate is available only to customers dwelling in residences, condominiums, mobile homes, or individually-metered apartments which provide independent and permanent facilities for living, sleeping, eating, cooking, and sanitation. In addition, all energy required for all water heating, cooking, clothes drying, and environmental space conditioning must be supplied electrically, and all electric energy used in such dwelling must be recorded through a single meter.

|               |        |
|---------------|--------|
| Basic Charges | \$9.65 |
|---------------|--------|

|                                       |         |
|---------------------------------------|---------|
| Energy Charges per kWh (July-October) |         |
| First 350*                            | 9.7476¢ |
| Over 350                              | 9.7476¢ |

|  |         |
|--|---------|
| Energy Charges per kWh (November-June) |         |
| First 350*                             | 9.7476¢ |
| Over 350                               | 8.8476¢ |

\*For customers receiving Supplemental Security Income (SSI) and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.3190¢ per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

**RESIDENTIAL SERVICE ENERGY STAR (ES)**

**Availability:**

Available only to customers dwelling in residences, condominiums, mobile homes, or individually-metered apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation, and which are certified to meet the standards of the Energy Star program of the United States Department of Energy and Environmental Protection Agency. To qualify for service under this Schedule, compliance with the Energy Star standards must be verified by a third party independent Home Energy Rating System (HERS) rater working for an approved HERS provider. See Chapter 59, Section 48 of the City's Code of Ordinance for qualification guidelines.

|                                   |                   |                        |
|-----------------------------------|-------------------|------------------------|
| Basic Facilities Charge per month | Standard*<br>9.65 | All-Electric**<br>9.65 |
| Energy Charges (July-October)     |                   |                        |
| First 350 kWh used                | 9.7476¢ per kWh   | 9.7476¢ per kWh        |
| Over 350 kWh used                 | 9.2851¢ per kWh   | 9.2851¢ per kWh        |
| Energy Charges (November – June)  |                   |                        |
| First 350 kWh used                | 9.7476¢ per kWh   | 9.7476¢ per kWh        |
| Over 350 kWh used                 | 9.2851¢ per kWh   | 8.4751¢ per kWh        |

\*Standard rate above is applicable to residences where the Energy Star standards are met, irrespective of the source of energy used for water heating or environmental space conditioning.

\*\* All-Electric rate above is applicable to residences where the Energy Star standards are met and all energy required for all water heating cooking, clothes drying and environmental space conditioning is supplied electrically, except that which may be supplied by non-fossil sources such as solar.

**OUTDOOR, STREET, AND TRAFFIC SIGNAL LIGHTING RATES:**

**OUTDOOR LIGHTING SERVICE (OL) – RENTAL**

**Availability:**

This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) metal halide, sodium vapor, or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

**HID Lighting**

|   | Rate<br>Existing<br>Wooden Pole | Rate<br>New<br>Wooden Pole | Rate<br>New Wood Pole<br>Served Underground |
|---|---------------------------------|----------------------------|---|
| 100 watts <sup>(1)</sup>                  | \$8.42                          | \$15.13                    | \$19.90                                     |
| 150 watts (HPSV) <sup>(1)</sup>           | \$10.14                         | \$16.85                    | \$21.62                                     |
| 175 watts (metal halide) <sup>(1)</sup>   | \$10.70                         | N/A                        | N/A   |
| 175 watts (Mercury Vapor) <sup>(1)</sup>  | \$8.59 <sup>(1)</sup>           | \$17.41                    | \$22.18                                     |
| 250 watts (HPSV) <sup>(1)</sup>           | \$11.80                         | \$18.51                    | \$23.28                                     |
| 250 watts (mercury vapor) <sup>(1)</sup>  | \$11.80 <sup>(1)</sup>          | \$18.51                    | \$23.28                                     |
| 400 watts (HPSV) <sup>(1)</sup>           | \$14.12                         | \$20.83                    | \$25.60                                     |
| 400 watts (mercury vapor) <sup>(1)</sup>  | \$14.12 <sup>(1)</sup>          | \$20.83                    | \$25.60                                     |
| 400 watts (metal halide) <sup>(1)</sup>   | \$17.46                         | \$24.17                    | \$28.94                                     |
| 1000 watts (mercury vapor) <sup>(1)</sup> | \$27.39                         | \$34.10                    | \$38.87                                     |
| 1000 watts (HPSV) <sup>(1)</sup>          | \$29.66                         | \$36.37                    | \$41.14                                     |
| 1000 watts (metal halide) <sup>(1)</sup>  | \$33.07                         | \$39.78                    | \$44.55                                     |

<sup>(1)</sup> These units are no longer available for repair, replacement or new installations. Rate applies to existing installations. At the time of failure, HID lighting fixtures will be replaced with the most comparable LED fixture. If the comparable LED fixture will result in a rate increase, the customer will have the option to discontinue service without penalty.



LED Lighting

|                  | Rate<br>Existing<br>Wooden Pole | Rate<br>New<br>Wooden Pole | Rate<br>New Wood Pole<br>Served Underground |
|------------------|---------------------------------|----------------------------|---|
| 50 watts (Area)  | \$7.58                          | \$14.29                    | \$19.06                                     |
| 65 watts (Area)  | \$8.52                          | \$15.23                    | \$20.00                                     |
| 75 watts (Area)  | \$9.13                          | \$15.84                    | \$20.61                                     |
| 100 watts (Area) | \$9.96                          | \$16.67                    | \$21.37                                     |
| 160 watts (Area) | \$10.62                         | \$17.33                    | \$22.10                                     |
| 215 watts (Area) | \$13.09                         | \$19.80                    | \$24.57                                     |
| 315 watts (Area) | \$18.90                         | \$25.67                    | \$30.44                                     |
| 530 watts (Area) | \$31.30                         | \$38.01                    | \$42.78                                     |

FLOOD LIGHTING (FL) SERVICE

Availability:

This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) metal halide, sodium vapor, or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

HID Lighting

|                                    | Rate<br>Existing<br>Wooden Pole | Rate<br>New<br>Wooden Pole | Rate<br>New Wood Pole<br>Served Underground |
|------------------------------------|---------------------------------|----------------------------|---|
| 250w (HPSV) <sup>(1)</sup>         | \$14.34                         | \$21.05                    | \$25.82                                     |
| 400w (HPSV) <sup>(1)</sup>         | \$15.71                         | \$22.42                    | \$27.19                                     |
| 400w (Metal Halide) <sup>(1)</sup> | \$17.63                         | \$24.34                    | \$29.11                                     |

<sup>(1)</sup> These units are no longer available for repair, replacement, or new installations. Rate applies to existing installations. At the time of failure, HID lighting fixtures will be replaced with the most comparable LED lighting fixture. If the comparable LED fixture will result in a rate increase, the customer will have the option to discontinue service without penalty.

LED Lighting

|            | Rate<br>Existing<br>Wooden Pole | Rate<br>New<br>Wooden Pole | Rate<br>New Wood Pole<br>Served Underground |
|------------|---------------------------------|----------------------------|---|
| 200w (LED) | \$15.71                         | \$22.42                    | \$27.19                                     |
| 240w (LED) | \$17.63                         | \$24.34                    | \$29.11                                     |

Special Conditions:

Rental fees include a 30-foot high Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet high shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain the luminaires.

Additional monthly charges for underground conductors (OL/FL Rate):

|              |        |
|--------------|--------|
| 0-150 feet   | \$0.35 |
| 150-250 feet | \$0.75 |

This fee will be added to the base rate.

Additional monthly charges pertaining to Outdoor Lighting Rates:

Additional monthly charge of \$5.70 for wooden pole without luminaire

PUBLIC LIGHTING (PL) SERVICE RATE SCHEDULE

Availability:

Available only for the purposes of lighting streets, highways, parks and other public places for municipal, county, state and federal governments at locations inside the municipal limits on the City's distribution system. This schedule is not available for service to non-governmental entities.

HID Lighting

|   | Rate (PL Base)<br>Existing | Rate<br>New Wooden Pole | Rate<br>New Wooden Pole<br>(underground) |
|---|----------------------------|-------------------------|--|
| 100 watts <sup>(1)</sup>                | \$7.47                     | N/A                     | N/A                                      |
| 150 watts (HPSV) <sup>(1)</sup>         | \$9.20                     | N/A                     | N/A                                      |
| 175 watts (metal halide) <sup>(1)</sup> | \$9.64                     | N/A                     | N/A                                      |

|  |         |         |         |
|--|---------|---------|---------|
| 175 watts <sup>(1)</sup>                 | \$7.63  | N/A     | N/A     |
| 250 watts (mercury vapor) <sup>(1)</sup> | \$9.76  | N/A     | N/A     |
| 250 watts (HPSV) <sup>(2)</sup>          | \$10.86 | \$18.51 | \$23.28 |
| 400 watts (HPSV) <sup>(2)</sup>          | \$13.20 | \$20.83 | \$25.60 |
| 400 watts (mercury vapor) <sup>(1)</sup> | \$10.09 | N/A     | N/A     |
| 400 watts (metal halide)                 | \$16.17 | \$17.63 | N/A     |
| 1000 watts (HPSV) <sup>(1)</sup>         | \$26.40 | N/A     | N/A     |
| 1000 watts (metal halide) <sup>(1)</sup> | \$29.93 | N/A     | N/A     |

<sup>(1)</sup>These units are no longer available for repair, replacement or new installations. Rate applies to existing installations. At the time of failure, HID lighting fixtures will be replaced with the most comparable LED fixture. If the comparable LED fixture will result in a rate increase, the customer will have the option to discontinue service without penalty.

<sup>(2)</sup> Roadway use only

LED Lighting

|                  | Rate<br>Existing<br>Wood Pole | Rate<br>New Wooden<br>Pole | Rate<br>New Wooden Pole<br>Served Underground |
|------------------|-------------------------------|----------------------------|---|
| 50 watts (Area)  | \$6.72                        | \$13.43                    | \$18.20                                       |
| 65 watts (Area)  | \$7.70                        | \$14.41                    | \$19.18                                       |
| 75 watts (Area)  | \$8.44                        | \$15.15                    | \$19.92                                       |
| 100 watts (Area) | \$9.56                        | \$16.27                    | \$21.04                                       |
| 160 watts (Area) | \$10.13                       | \$16.84                    | \$21.61                                       |
| 215 watts (Area) | \$12.12                       | \$18.83                    | \$23.60                                       |
| 315 watts (Area) | \$17.75                       | \$24.46                    | \$29.23                                       |
| 530 watts (Area) | \$29.10                       | \$35.81                    | \$40.58                                       |

FLOOD LIGHTING (PL-FL) SERVICE

Availability:

This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) metal halide, sodium vapor, or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

HID Lighting

|                                    | Rate<br>Existing | Rate<br>New<br>Wooden Pole | Rate<br>New Wood Pole<br>Wooden Pole<br>Served Underground |
|------------------------------------|------------------|----------------------------|--|
| 250w (HPSV) <sup>(1)</sup>         | \$14.34          | \$21.05                    | \$25.82  |
| 400w (HPSV) <sup>(1)</sup>         | \$15.71          | \$22.42                    | \$27.19  |
| 400w (Metal Halide) <sup>(1)</sup> | \$17.63          | \$24.34                    | \$29.11  |

<sup>(1)</sup>These units are no longer available for repair, replacement or new installations. Rate applies to existing installations. At the time of failure, HID lighting fixtures will be replaced with the most comparable LED fixture. If the comparable LED fixture will result in a rate increase, the customer will have the option to discontinue service without penalty.

LED Lighting

|            | Rate<br>Existing<br>Wooden Pole | Rate<br>New<br>Wooden Pole | Rate<br>New Wood Pole<br>Served Underground |
|------------|---------------------------------|----------------------------|---|
| 200w (LED) | \$15.71                         | \$22.42                    | \$27.19                                     |
| 240w (LED) | \$17.63                         | \$24.34                    | \$29.11                                     |

Special Conditions:

Rental fees include a 30-foot high Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet high shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain the luminaires.

Additional monthly charges for underground conductors (PL/FL Rate):

|              |        |
|--------------|--------|
| 0-150 feet   | \$0.35 |
| 150-250 feet | \$0.75 |

This fee will be added to the base rate.

Additional monthly charges pertaining to Outdoor Lighting Rates:

|                               |        |
|-------------------------------|--------|
| Wooden Pole without luminaire | \$5.70 |
|-------------------------------|--------|

Decorative Luminaires and/or poles:

The City has a defined selection of decorative luminaires and/or poles available. Decorative luminaires and/or poles can be installed upon customer request, at the City's option, at the basic rates plus an extra monthly decorative adder charge equal to 1.4% of the installed cost difference between the luminaire and pole requested and the equivalent standard base rate luminaire and pole. The calculated monthly rate will be in effect for the life of the service.

Contract period and terms for all luminaires/pole installations:

- a) Three years for all luminaires designated as standard by the City and bracket mounted on standard poles.
- b) Ten years for all luminaires designated as decorative by the City and for all standard luminaires mounted on supports other than standards wooden poles.
- c) All luminaires, poles, apparatus and associated wiring remain the property of the City during the lifetime of the contract and during any length of service after the contractual period. As defined in City ordinance, additional lights, cameras, wireless devices and other customer owned apparatus are not permitted on City owned poles. If lighting service is terminated either by the City or the customer, the City will remove all its facilities from the customer's property and return the items to City inventories. City installed luminaires and/or poles are not available for sale to any customer, either during or at the discontinuance of lighting service.

PERSONNEL AND EQUIPMENT CHARGES/FEES

Request for relocation of existing facilities or damage to existing facilities will be charged at the following rates:

- a. All personnel will be billed at salary cost including 32% benefits and overhead.
- b. All equipment will be billed at prevailing FEMA rates in effect at the time of the work order completion.
- c. Engineering/Project Management costs for all jobs will be billed as a flat 10% of the project cost.
- d. Warehousing costs will be billed as a flat fee of 10% of all materials used in the project.

TRAFFIC SIGNAL SERVICE (TS)

Availability:

Available only to municipalities in which the City owns and operates the electric distribution system, and to county, state and federal authorities in areas served by the City, for the energy requirements of traffic and safety signal systems.

|                         |                  |
|-------------------------|------------------|
| Basic Facilities charge | \$6.50           |
| First 50 kWh            | 18.8151¢ per kWh |
| Over 50                 | 8.6328¢ per kWh  |

**NON-RESIDENTIAL RATES:**

Unless otherwise noted under each rate schedule, all categories under Non-Residential Rates are subject to a Billing Demand, a Minimum Bill requirement and a Power Factor Correction charge as outlined below:

**Billing Demand:** The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered.
- Fifty percent (50%) of the contract demand
- 30 kilowatts (KW)

**Minimum Bill:** The minimum bill shall be the bill calculated on the applicable rate including the Basic Facilities Charge, Demand Charge and Energy Charge, but the bill shall not be less than the amount determined as shown below according to the type of minimum selected by the City. Some rate schedules have different Minimum Bills, as noted below.

- Monthly - \$1.90 per KW per month of Contract Demand  
If the customer's measured demand exceeds the contract demand, the City may, at any time establish the minimum based on the maximum integrated demand in the previous 12 months including the month for which the bill is rendered, instead of the Contract Demand.
- Annual - \$38.00 per KW per year of Contract Demand  
The City may choose the Annual Charge option if the customer's service is seasonal or erratic, or it may offer the customer a monthly minimum option. Unless otherwise specified in the contract, the billing procedure for annual minimums will be as follows:

For each month of the contract year when energy is used, a monthly bill will be calculated on the rate above. For each month of the contract year when no energy is used, no monthly amount will be billed. The bill for the last month of the contract year will be determined as follows:

- If the total of the charges for 12 months exceeds the annual minimum, the last bill of the contract year will include only the charge for that month.

- If the total of the charges for 12 months is less than the annual minimum, the last bill of the contract year will include an amount necessary to satisfy the annual minimum.

**Power Factor Correction:** When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

GENERAL SERVICE 5-G

Availability:

Available to the contracting Customer(s) in a single enterprise, located entirely on a single, contiguous premise. This Schedule is not available to the individual customer that qualifies for a residential or industrial schedule, nor for auxiliary or breakdown service.

|   |                  |
|---|------------------|
| Basic Facilities Charge                       | \$18.20          |
| Plus Demand Charge                            |                  |
| First 30 kW of billing demand                 | No charge        |
| For all over 30 kW of billing demand          | \$3.77           |
| Plus Energy Charge                            |                  |
| First 125 kWh per kW billing demand per month |                  |
| First 3000                                    | 12.0344¢ per kWh |
| Next 87,000                                   | 7.4726¢ per kWh  |
| Over 90,000                                   | 7.2417¢ per kWh  |
| Next 275 kWh per kW billing demand per month  |                  |
| First 6000                                    | 7.1607¢ per kWh  |
| Next 134,000                                  | 6.4328¢ per kWh  |
| Over 140,000                                  | 6.2018¢ per kWh  |
| All over 400 kWh per kW billing demand        |                  |
| All kWh                                       | 6.0813¢ per kWh  |

Rates subject to Billing Demand, Minimum Bill requirement, and Power Factor Correction as outlined above.

GENERAL SERVICE 5\_GB (not available to new customers)

|   |                        |
|---|------------------------|
| Basic facilities charge                       | \$19.28                |
| Plus Energy Charge                            |                        |
| First 125 kWh per kW billing demand per month | <u>General Service</u> |
| First 3000                                    | 13.3265¢ per kWh       |
| Next 87,000                                   | 11.9719¢ per kWh       |
| Over 90,000                                   | 10.9120¢ per kWh       |
| Next 275 kWh per kW billing demand per month  |                        |
| First 6000                                    | 9.1415¢ per kWh        |
| Next 134,000                                  | 7.7196¢ per kWh        |
| Over 140,000                                  | 6.7271¢ per kWh        |
| All over 400 kWh per kW billing demand        |                        |
| All kWh                                       | 6.4722¢ per kWh        |

This rate is not subject to Billing Demand, however the Power Factor Correction applies as outlined above. The calculation of Minimum Bill for General Service 5-GB shall be the bill calculated on the applicable rate including the Basic Facilities Charge and Energy Charge, but the bill shall not be less than the Basic Facilities Charge.

GENERAL SERVICE, ALL ELECTRIC 6-GA

Availability:

Available only to establishments in which environmental space conditioning is required and all energy for all such conditioning (heating and cooling) is supplied electrically through the same meter as all other electric energy used in the establishment. However, if any such establishment contains residential housekeeping units, all energy for all water heating and cooking for such units is also supplied electrically.

|   |           |
|---|-----------|
| Basic facilities charge                 | \$18.20   |
| Plus demand charge                      |           |
| First 30 kW of billing demand per month | No charge |
| All over 30 kW billing demand per month | \$3.77/kW |

|   |                  |                  |
|---|------------------|------------------|
| Plus energy charge                            |                  |                  |
| First 125 kWh per kW billing demand per month | April-Nov        | December-March   |
| First 3,000                                   | 12.0344¢ per kWh | 11.7112¢ per kWh |
| Next 87,000                                   | 7.4726¢ per kWh  | 7.2846¢ per kWh  |
| Over 90,000                                   | 7.2417¢ per kWh  | 7.0607¢ per kWh  |
| Next 275 kWh per kW billing demand per month  |                  |                  |
| First 6,000                                   | 7.1607¢ per kWh  | 6.9821¢ per kWh  |
| Next 134,000                                  | 6.4328¢ per kWh  | 6.2758¢ per kWh  |
| Over 140,000                                  | 6.2018¢ per kWh  | 6.0517¢ per kWh  |
| Next 400 kWh per kW billing demand per month  |                  |                  |
| All kWh                                       | 6.0863¢ per kWh  | 5.9395¢ per kWh  |

This rate is subject to the Minimum Bill requirement and the Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the month for which the bill is rendered
- Fifty percent (50%) of the maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the contract demand
- 15 Kilowatts (KW)

#### INDUSTRIAL SERVICE 7-I

**Availability:**

Available only to establishments classified as "Manufacturing Industries" by the North American Industrial Classification System (NAICS) Manual published by the Executive Office of the President, Office of Management and Budget, National Technical Information Service, U. S. Department of Commerce (most current edition).

|   |                  |
|---|------------------|
| Basic Facilities Charge                       | \$19.30          |
| Plus demand charge                            |                  |
| First 30 kW of billing demand per month       | No charge        |
| Over 30 kW billing demand per month           | \$3.80 per kW    |
| Plus energy charge                            |                  |
| First 125 kWh per kW billing demand per month |                  |
| First 3,000                                   | 11.5251¢ per kWh |
| Next 87,000                                   | 7.0911¢ per kWh  |
| Over 90,000                                   | 6.9151¢ per kWh  |
| Next 275 kWh per kW billing demand per month  |                  |
| First 140,000                                 | 6.0471¢ per kWh  |
| Over 140,000                                  | 5.8651¢ per kWh  |
| Over 400 kWh per kW billing demand per month  |                  |
| All kWh                                       | 5.6751¢ per kWh  |

This rate is subject to the Minimum Bill requirement and the Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be as follows:

The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the Contract Demand
- 30 kilowatts (KW)

#### BUILDING CONSTRUCTION SERVICE 9-BC

**Availability:**

Available only as temporary service to builders for use in construction of buildings or other establishments, which will receive, upon completion, permanent electric service from the City. This Schedule is not available for permanent service to any building or other establishment, or for service to construction projects of types other than those described above. This Schedule is not available to owner-occupied dwellings. This Schedule is not available to rock crushers, asphalt plants, carnivals, fairs, or other non-permanent connections. Such service will be provided on the City's General Service Schedule.

|                         |                 |
|-------------------------|-----------------|
| Basic Facilities Charge | \$18.54         |
| First 50 kWh per month  | 9.3905¢ per kWh |
| Over 50 kWh per month   | 7.5070¢ per kWh |

This rate is not subject to Billing Demand or Power Factor Correction. The Minimum Bill requirement is \$10.67 per month.

**Other Charges:**

There will be no charge for connection and disconnection of the temporary service if the builder accepts delivery at a point where the City deems such delivery feasible; otherwise, there will be a charge as follows: Overhead service conductors, transformers and line extensions necessary to serve such requirements will be erected and dismantled at actual cost subject to credit for facilities which may remain in permanent service. The actual cost shall include payroll, transportation, and miscellaneous expense for both erection and dismantling of the temporary facilities, plus cost of material used, less the salvage value of the material removed.

**TIME OF USE AND MISCELLANEOUS RATES:**

GENERAL SERVICE TOU

Availability:

This schedule is available only to non-residential Customers requiring electrical loads having a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, continuous premise.

|                                 |  |                                      |
|---------------------------------|--|--------------------------------------|
| Basic facilities charge         | \$46.22  |                                      |
| Demand Charge                   | Summer Months<br><u>June-Sept.</u>                         | Winter Months<br><u>Oct.-May</u>     |
| On-Peak Demand Charge per month | \$13.29 per KW   | \$8.67 per KW                        |
| Economy Demand Charge           | \$ 1.16 per KW   | \$1.16 per KW                        |
| Energy Charge                   |  |                                      |
| All On-Peak Energy per month    | 8.6719¢ per kWh  | 8.4153¢ per kWh                      |
| All Off-Peak Energy per month   | 5.2081¢ per kWh  | 4.9515¢ per kWh                      |
| On-Peak and Off-Peak Hours      | Summer Months<br><u>June-Sept.</u>                         | Winter Months<br><u>Oct.-May</u>     |
| On-Peak Period Hours            | 1:00 p.m. – 7:00 p.m.<br>Monday-Friday                     | 6:00 a.m.–9:00 a.m.<br>Monday-Friday |
| Off-Peak Period Hours           | All other weekday hours and all Sunday and Saturday hours. |                                      |

This rate is subject to Billing Demand, Minimum Bill and Power Factor Correction as outlined below. The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands, Economy and On-Peak:

The On- Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on peak period during the month for which the bill is rendered
- 15 kilowatts (KW)

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

INDUSTRIAL SERVICE TOU

Availability:

This schedule is available only to Industrial Customers requesting electric service having loads with a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, continuous premise.

|                                 |                                    |                                  |
|---------------------------------|------------------------------------|----------------------------------|
| Basic facilities charge         | \$47.09                            |                                  |
| Demand Charge                   | Summer Months<br><u>June-Sept.</u> | Winter Months<br><u>Oct.-May</u> |
| On-Peak Demand Charge per month | \$12.95 per KW                     | \$8.24 per KW                    |
| Economy Demand Charge           | \$ 1.18 per KW                     | \$1.18 per KW                    |
| Energy Charge                   |                                    |                                  |

|                               |  |                                      |
|-------------------------------|--|--------------------------------------|
| All On-Peak Energy per month  | 8.9654¢ per kWh  | 8.8235¢ per kWh                      |
| All Off-Peak Energy per month | 5.1312¢ per kWh  | 4.9891¢ per kWh                      |
| On-Peak and Off-Peak Hours    | Summer Months<br><u>June-Sept.</u>                         | Winter Months<br><u>Oct.-May</u>     |
| On-Peak Period Hours          | 1:00 p.m.–7:00 p.m.<br>Monday-Friday                       | 6:00 a.m.–9:00 a.m.<br>Monday-Friday |
| Off-Peak Period Hours         | All other weekday hours and all Sunday and Saturday hours. |                                      |

This rate is subject to Billing Demand, Minimum Bill, and Power Factor Correction as outlined below.

The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands, Economy and On-peak:

The On- Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on peak period during the month for which the bill is rendered
- 15 kilowatts (KW)

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

LARGE GENERAL INDUSTRIAL SERVICE TOU

Availability:

Available only to non-residential loads with a demand greater than or equal to 2000 kW during at least four months of a twelve-month period. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, contiguous premise.

|                                 |   |   |
|---------------------------------|---|---|
| Basic facilities charge         | \$46.22   |   |
| Plus Demand Charge              |   |   |
| On-Peak Demand Charge per month | \$12.00 per KW  |   |
| Economy Demand Charge           | \$ 3.50 per KW  |   |
| Energy Charge                   |   |   |
| All Energy per month            | 3.50 cents per kWh  |   |
| On-Peak Hours                   | Summer Months<br><u>April 1 –October 31</u><br>2:00 pm to 6:00 pm<br>Monday-Friday  | Winter Months<br><u>Nov. 1 – March 30</u><br>7:00 am to 10:00 am<br>Monday-Friday |
| Off-Peak Period Hours           | All hours except the hours of:<br>1) 2 pm to 6 pm during April 1 – October 31, Monday through Friday.<br>2) 7 am to 10 am during November 1 – March 30, Monday through Friday |   |

This rate is subject to Billing Demand, Minimum Bill, Power Factor Correction, Annual Demand Surcharge, and Rate Adjustment as outlined below.

The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands, Economy and On-peak:

The On- Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated one hour demand measured during the on peak period during the month for which the bill is rendered
- 15 kilowatts (KW)

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero. In the winter months where there is no peak demand charge, the charge for demand during these months will be at the economy demand rate.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

Rate Adjustment - This rate will apply for a term of 3 years.

RESERVE CAPACITY RATE

Availability:

Applicable for any Customer who wishes to sell energy produced by a qualifying renewable energy generator to a Utility other than the City of Concord. Customers who utilize any part of the City of Concord's delivery system to wheel the Customer's renewable energy must comply with the City of Concord's Interconnection Policy and shall pay this Rate for Reserved Capacity on the City's system. The Customer shall compensate the City of Concord each month for Reserved Capacity at the sum of the applicable charge set forth below.

Monthly Delivery: \$1.15/KW of Reserved Capacity per month

UNDERGROUND INSTALLATION FEES:

SECONDARY SERVICES (UP TO 480V)

Service to Mobile Home \$299.68

Underground Secondary installed to a second service on the same lot \$9.50 per ft.

Change of Service from overhead to underground \$9.50 per foot plus cost of early retirement of overhead facilities.

PRIMARY SERVICES (UP TO 12,470V)

Single phase primary service installed to a single residential customer \$12.10 per ft.

Three phase primary service installed to a single residential customer \$17.86 per ft.

COMMERCIAL AND INDUSTRIAL ENERGY ASSESSMENT PROGRAM

Through a partnership with ElectriCities, the City of Concord can provide an energy assessment program for our commercial and industrial customers. Fees for each assessment will vary depending on the scope of work. Please contact the Electric Systems Department at 704-920-5303 for more information.

ELECTRIC METER TEST

Test within 12-month period of any prior tests  
and no abnormality detected

\$50.00

ELECTRIC METER BASE FEE

The City of Concord will only connect to electric meter enclosures that are furnished by the City of Concord. All descriptions and fees that are affected are listed below. Payments for meter enclosure will be made at 35 Cabarrus Avenue West (Customer Service Department). All meter bases must be picked up from the Warehouse Department at the Alfred M. Brown Operations Center located at 850 Warren C. Coleman Blvd. (accompanied by a receipt).

|   |          |
|---|----------|
| 200 amp single-phase overhead/underground             | \$109.00 |
| 400 amp single-phase overhead/underground             | \$196.00 |
| 200 amp poly-phase (3 phase) overhead/underground     | \$169.00 |
| 400 amp poly-phase (3 phase) overhead/underground     | \$272.00 |
| 200 amp single-phase underground mobile home pedestal | \$295.00 |

DOWNTOWN EVENT POWER SERVICE FEE

Organizations sponsoring events in the downtown area may use the electric service point(s) to power equipment. The fee covers the cost of power and labor to cut the service on and off. Payment should be submitted to the Chief of Police with the Parade/Demonstration/Assembly Permit Application.

Use fee for downtown event service point(s) \$ 40.00

For billing questions, contact Customer Service at 704-920-5200.

For questions about rates, contact the Electric Department at 704-920-5320.

**ENGINEERING**

|  |          |
|--|----------|
| Water permit application review  | \$200.00 |
| Wastewater permit application review   | \$480.00 |
| Driveway Permit Application Fee (Commercial Applications<br>and Residential Additional Driveway or Relocation) | \$50.00  |
| Master Utility Permit Agreement  | \$250.00 |



## FIRE DEPARTMENT

### REQUIRED CERTIFICATE OF COMPLIANCE

|                           |          |
|---------------------------|----------|
| Certificate of Compliance |          |
| 1- 20,000 SF              | \$ 50.00 |
| 20,000-50,000 SF          | \$100.00 |
| 50,000-70,000 SF          | \$200.00 |

\*\*\*\* Space greater than 70,000 SF is calculated by total SF x .0025

|   |                    |
|---|--------------------|
| Certificate of Compliance Re-inspections  | \$ 50.00           |
| Plans Review  | \$ 50.00 + .025/SF |
| Upfit review  | \$ 50.00 + .025/SF |
| Site Plan   | \$ 50.00           |
| Re-review fee (applied on 3 <sup>rd</sup> submittal<br>& each resubmittal thereafter) | \$ 50.00           |
| Hydrant flow test (fee per hydrant)   | \$150.00           |
| Temporary Power Inspection  | \$50.00            |
| Load Merchandise Inspection   | \$50.00            |

#### NOTES:

- (1) For multi-tenant building, fees are per tenant.
- (2) For multiple building owned by the same owner(s)/developers, fees are assessed per building.
- (3) Individuals or companies that have not secured permits or Certificates of Compliance prior to beginning work or occupying the structure shall be charged double the listed amount.
- (4) Re-inspections of the Sprinkler System, Fire Alarm System, or building for Certificate of Compliance will result in an additional fee per inspection.

### REQUIRED CONSTRUCTION PERMITS

|  | <u>Permit Fee</u> | <u>Test Fee</u> |
|--|-------------------|-----------------|
| Automatic Fire Extinguishing Systems (Ansul/Sprinkler) | \$150.00          | \$150.00 **     |
| Compressed Gases                                       | \$150.00          | \$150.00        |
| Fire Alarm & Detection Systems                         | \$150.00          | \$150.00 **     |
| Fire Pumps   | \$150.00          | \$150.00        |
| Flammable & Combustible liquids                        | \$150.00          | \$150.00        |
| Hazardous Materials                                    | \$150.00          | \$150.00        |
| Industrial Ovens                                       | \$150.00          | \$150.00        |
| Private Fire Hydrants                                  | \$150.00          | \$150.00        |
| Spraying or Dipping Operations                         | \$150.00          | \$150.00        |
| Standpipe Systems                                      | \$150.00          | \$150.00        |
| Temporary Membrane Structures, Tents, Canopies         | \$ 50.00 + .01/SF | \$ 0.00         |

NOTE: Any system installation prior to plan review and/or permit being issued will incur a double fee.

\*\* Any structure over 70,000 SF x .002 + \$150.00 (DOES NOT INCLUDE HOOD SYSTEM/ANSUL)

### REQUIRED OPERATION PERMITS

|  |                                     |
|--|-------------------------------------|
| Amusement Buildings                              | \$ 150.00                           |
| Carnivals, Fairs, and Outdoor Concerts           | \$ 300.00                           |
| Covered Mall Buildings                           | \$ 150.00                           |
| Exhibits and Trade Shows                         | \$2,500.00/yr or \$150.00/event     |
| Explosives (Blasting)                            | \$ 100.00/1-day or \$300.00/90-days |
| Liquids Use, Dispensing, Storage, Transportation | \$ 150.00                           |
| UGST/AGST Install, Alter, Remove, Abandon        | \$ 250.00/site                      |
| Change in Liquid in Tanks                        | \$ 150.00                           |
| Manufacture or Process Liquids                   | \$ 150.00                           |
| Liquid Dispensing – AGST/UGST to Vehicles        | \$ 150.00                           |
| Liquid Dispensing – Tanker to Vehicles           | \$ 150.00                           |
| Fumigation and Insecticidal Fogging              | \$ 300.00                           |
| Vehicles in Assembly Buildings                   | \$ 150.00                           |
| Private Fire Hydrants                            | \$ 150.00                           |
| Pyrotechnic Special Effects Material/Fireworks   | \$ 300.00/day & site                |
| Spraying or Dipping                              | \$ 150.00                           |
| Tents & Canopies                                 | \$ 50.00 + .01/SF                   |

### REQUIRED OTHER CHARGES/FEES

#### Dedicated Non-Emergency Services of Fire Personnel and Equipment:

Appropriate personnel and apparatus necessary for a requested or required service will be determined by the Fire Chief. A written agreement of the supplemental service will be in place prior to CFD providing any services.

#### Fire Personnel:

|   |                         |
|---|-------------------------|
| Rank/Band Required for Duty (Hourly rate or portion of any hour, two-hour minimum charge) |                         |
| Firefighter   | \$ 19.76/ hr per person |
| Lieutenant/Engineer/Specialist  | \$ 25.55/ hr per person |

|  |                         |
|--|-------------------------|
| Fire Captain   | \$ 35.04/ hr per person |
| Battalion Chief (Operations)                               | \$ 38.99/ hr per person |
| Battalion Chief (Prevention/Emergency Management/Training) | \$ 54.54/ hr per person |
| Assistant Fire Marshal                                     | \$ 30.23/ hr per person |
| Assistant Deputy Fire Marshal                              | \$ 42.44/ hr per person |
| Deputy Chief   | \$ 63.06/ hr per person |
| Fire Chief   | \$ 81.27/ hr per person |

|                                   |                           |
|-----------------------------------|---------------------------|
| Equipment:                        |                           |
| Ladder Truck (Aerial or Platform) | \$125.00 per hour         |
| Engine (Pumper)                   | \$ 95.00 per hour         |
| Hazardous Material Unit           | \$ 95.00 per hour         |
| ARFF Unit                         | \$ 95.00 per hour         |
| Heavy Rescue                      | \$ 95.00 per hour         |
| Mobile Command Unit/Bus           | \$ 30.00 per hour         |
| USAR Unit                         | \$ 30.00 per hour         |
| Light Vehicles (Cars/Pick-ups)    | \$ 17.00/\$27.00 per hour |
| Trailers                          | \$ 10.25 per hour         |
| Mules/ATV                         | \$ 8.00 per hour          |

Other Services:

|   |  |
|---|--|
| Environmental Site Assessment Research                              | \$25.00 per hour (one hour minimum)                                  |
| Fire Flow request/Special Request (fee per hydrant)                 | \$100.00/hydrant   |
| After Hours Inspection Review – Special Request                     | \$ 35.00/hr (minimum of 2 hours)                                     |
| After Hours Plan Review – Special Request                           | \$ 150.00/submittal  |
| Other inspections by request – Special Request                      | \$100.00   |
| Re-inspections (3 <sup>rd</sup> visit or additional inspections)    | \$ 50.00   |
| State License Inspection Fee  | \$100.00   |
| Daycare License Inspection Fee                                      | \$ 75.00   |
| Group Home License Inspection Fee (annually)                        | \$ 75.00   |
| Foster License Inspection Fee (annually)                            | \$ 20.00 (2 <sup>nd</sup> visit \$50.00)                             |
| Fire Incident Report Copy (s)                                       | \$ 1.00 (per report)   |
| Complete Fire Incident Report Copy (s) on CD                        | \$ 25.00 (per CD)  |
| Community Rooms (Fire Stations 7, 8, and 9) Rental fee              | \$25.00/per hour City resident; \$30.00/per hour (Non-City resident) |
| Community Rooms (refundable deposit/clean-up fee)                   | \$ 50.00 deposit   |
| Charitable, non-profit, governmental – exempt, deposit/clean up fee | \$ 50.00 deposit   |
| Fire extinguisher recharge use for class                            | Current Market Rate per Extinguisher                                 |
| Fire Extinguisher Program (Training Class)                          | \$ 50.00/On-site Class at Fire Station #3                            |
| Fire Extinguisher Program (Training Class)                          | \$ 75.00/Off-site Class at Requested Business                        |

FINES BY VIOLATION

|   |  |
|---|--|
| Knox Box                                | \$500.00/day (may be issued after 75 days and 3 written notices)   |
| Burning without a Permit- Residential   | \$50.00 (1 <sup>st</sup> offense); \$100.00 (2 <sup>nd</sup> offense) (may be issued after one written notice)   |
| Burning without a Permit- Commercial    | \$500.00/stack or pile (1 <sup>st</sup> offense); \$1,000.00/stack or pile (2 <sup>nd</sup> offense) (no notice required)  |
| Code of Ordinances-Chapter 10 Violation | \$500.00/day (may be issued w/o notice, usual practice is after 75 days and three written notices)   |
| Locked Exit / Exit Obstruction          | \$500.00 (1 <sup>st</sup> offense); \$1,000.00 (2 <sup>nd</sup> offense) (may be issued w/o notice, in usual practice, verbal and written warnings precede citation)     |
| Fire Detection / Protection             | \$250.00 (1 <sup>st</sup> offense); \$500.00/day for any recurring violation (may be issued w/o notice, in usual practice, verbal and written warnings precede citation) |

NOTE: Assembly, Hazardous, Institutional Systems must be in service at all times or immediate fire watch provided or shut down and fine; All others a fire watch must be provided in a reasonable period of time and maintained.

|                             |  |
|-----------------------------|--|
| Access During Construction  | \$1,000.00/day (May be issued w/o notice, in usual practice, verbal and written warnings precede citation.)  |
| Occupancy without COC       | \$1,000.00/day (May be issued w/o notice, in usual practice, verbal and written warnings precede citation.) (Issued immediately for new structures and after 45 days for existing, disconnection of utility service may be used in lieu of fines.) |
| General Violation           | \$100.00 (Issued after 45 days and three written Notices - issued per item and not violation)  |
| False Alarm > 3 per 90 days | \$250.00 (May be issued w/o notice, in usual practice, verbal and written warnings precede citation.)  |

|                              |  |
|------------------------------|--|
| Fire Lane Parking Violations | practice, issued on fourth violation within 90 days after one written notice on the third violation. Alarms in rapid succession are considered an individual occurrence.)<br>\$100.00 (May be issued w/o notice when vehicle is not occupied.)   |
| Key Box Maintenance          | \$100.00 (May be issued w/o notice when Knox box is found to contain no key or incorrect key. In usual practice, one written warning precedes citation.)   |
| Overcrowding                 | \$500.00 (1 <sup>st</sup> offense); \$1,000.00 (2 <sup>nd</sup> offense)<br>(Issued at the time of violation after occupancy overcrowding conditions have been corrected. Third offense may constitute court proceedings. Offenses run calendar year.)                                     |
| Permits                      | Double Permit Fee (Charged for any permit for which work was done prior to permit being issued.)   |
| Assault on a Fire Official   | The subjection of any authorized fire inspector to physical abuse during an inspection shall be fined \$1,000.00 and/or a criminal offense of assault of \$1,000.00 (If this charge is necessary leave the business/premises and notify Concord PD to respond to in initiate proceedings.) |
| Matters Not Provided For     | Any other violation of the fire code not specifically codified in Ch. 34 shall be fined \$250.00 (the Bureau Chief shall be consulted prior to the levying of any fine using this as the reference.)   |

HAZARDOUS MATERIALS STORAGE FEES

| Fee                                      | Solids (lbs)  | Liquids (gals) | Gases (SCF)    |
|--|---------------|----------------|----------------|
| \$ 50.00                                 | < 501         | < 56           | < 201          |
| \$150.00                                 | 501-5,000     | 56-550         | 201-2000       |
| \$200.00                                 | 5,001-25,000  | 551-2,750      | 2,001-10,000   |
| \$250.00                                 | 25,001-50,000 | 2,751-5,500    | 10,0001-20,000 |
| \$300.00                                 | 50,001-75,000 | 5,501-10,000   | 20,001-40,000  |
| \$300.00/lb plus \$0.01/addtl gal.or SCF | > 75,000      | > 10,000       | > 40,000       |

NOTE: Excludes LPG/medical gases

|   |               |
|---|---------------|
| LPG (excluding LPG used only for heating and cooking) | \$150.00/tank |
| Medical Gases   | \$150.00/tank |
| Radioactive Materials (any amount)                    | \$125.00      |

Hazardous Materials Reimbursement or Response fees are based on time and materials used per incident. Additional fees may be charged as recommended by the Emergency Management Coordinator.

FIRE INSPECTION PROGRAM TIME PERIODS AND PENALTIES

|                                       |   |
|---------------------------------------|---|
| 1 <sup>st</sup> Inspection (Initial)  | \$0.00  |
| 2 <sup>nd</sup> Visit (After 30-days) | Potential Civil Penalties                                       |
| 3 <sup>rd</sup> Visit (After 30-days) | Potential Civil Penalties                                       |
| 4 <sup>th</sup> Visit (After 10-days) | Civil Penalties & Fines Issued                                  |
| 5 <sup>th</sup> Visit (After 10-days) | Civil Penalties & Fines, plus Civil Action, Misdemeanor Charges |

NOTE: Imminent danger/life safety violation citation will be issued at the time of inspection.

**PARKS AND RECREATION**

RECREATION FEES

|                              |           |                                     |
|------------------------------|-----------|-------------------------------------|
| Adult:                       |           |                                     |
| Open League Basketball       | (8 games) | \$375.00/team                       |
| Other League Basketball      | (8 games) | \$375.00/team                       |
| Over 40 League Basketball    | (8 games) | \$375.00/team                       |
| Other League Softball        | (8 games) | \$375.00/team                       |
| Open League Softball         | (8 games) | \$375.00/team                       |
| Men's Fall League Softball   | (8 games) | \$375.00/team                       |
| Adult League Soccer          | (8 games) | \$375.00/team                       |
| Women's League Softball      | (8 games) | \$375.00/team                       |
| Women's League Basketball    | (8 games) | \$375.00/team                       |
| Flag Football Co-Ed          |           | \$375.00/team                       |
| Couch to 5K                  |           | \$15.00/session                     |
| Road Races Registration - 5K |           | \$20.00; Early Registration \$15.00 |

Road Races Registration – 10K \$30.00; Early Registration \$25.00  
 Volleyball \$250.00/ team

Youth:

Youth Basketball \$200.00/sponsor  
 \$40.00/child (City);  
 \$60.00/child (All others)

Youth Baseball/Softball (Spring/Fall) \$225.00/sponsor  
 \$40.00/child (City);  
 \$60.00/child (All others)

Youth Soccer \$200.00/sponsor  
 \$40.00/child (City);  
 \$60.00/child (All others)

Logan Karate (Ages 18 & Under) Free instruction – parents purchase uniforms  
 Golf Please contact Rocky River Golf Club for pricing  
 details.

Tennis \$20.00 - \$310.00

Various Programs:

Karate (monthly) \$20.00/month (City); \$25.00/month (All others)

Fitness Classes-Variou levels-Youth to Adult \$3.00 to \$90.00

Fitness - City Employees (any fitness class) \$15.00/employee/session

Fitness - Personal Trainer (individual rate) \$35.00/hour (City); \$40.00/hour (All Others)

Pin Splitters \$10.00 (City); \$15.00 (All Others)

Summer Playground \$375.00/(City); \$530.00 (All others) per session

Trips \$1.00 - \$100.00/person/trip

Youth to Adult Classes \$3.00 to \$100.00

Identification Card First Card Free  
 Replacement Card \$3.00/each 13 Years and Older  
 Replacement Card \$1.00/each 12 Years and Under

NOTE: Session = class period

AQUATICS CENTER

Admission fees – Adults (18 and up) \$2.50  
 Youth (17 and under) \$1.50  
 Groups (1½ Hours of Use) \$2.00/person (NOTE change from \$1.00)

Swimming lessons \$35.00 (City); \$40.00 (All others)

Individual Swimming Lessons (per ½ hour session) \$15.00 (City); \$20.00 (All others)

Parent/Child (2 yr and under) \$15.00 (City); \$20.00 (All others)

Season Pass Family \$75.00/pass (City); \$100.00/pass (All others)

Season Pass Individual \$45.00/pass (City); \$55.00/pass (All others)

Season Pass includes Privilege Pass and unlimited visits

Privilege Badge- Individual (seasonal) \$5.00/person (City); \$10.00 (All others)

Privilege Badge- Family (seasonal) \$15.00/family (City); \$30.00/family (All others)

Water aerobics (6 weeks) \$35.00 (City); \$40.00 (All others)

\*Payment must be made at time of registration

The John F. McInnis Aquatic Center can be rented for private parties and special events.

Option #1 Private Rentals (during closed hours), Fee is \$75.00 for one hour and includes two lifeguards, which safely covers up to 50 guests. Additional lifeguards for numbers over 50 are \$15.00 for each additional guard per hour; ratio of 1 guard to 25 patrons. Additional facility hours are \$25.00 per hour/\$50.00 Refundable Deposit.

Option #2 Open Rentals (during regular operating hours) Fee is \$25.00 and reserves tables and chairs for your party for one and a half hours (1½) in designated area only. Regular admissions apply for the party and are payable at the time of entry; Ages 18+ up - \$2.50/each; Ages 17 + under - \$1.50/each/\$50.00 Refundable Deposit.

RENTAL FEES

| Hourly Rate:                      | City Residents   | Non City Residents |
|-----------------------------------|--|--------------------|
| Meeting Room                      | \$10.00  | \$15.00            |
| Gymnasium                         | \$50.00  | \$60.00            |
| Recreation Center                 | \$100.00   | \$120.00           |
| Community Buildings/Rooms         | \$25.00  | \$30.00            |
| Fire Station Community Rooms      | \$25.00  | \$30.00            |
| Picnic Shelters and Amphitheaters |  |                    |
|                                   | \$10.00/half day or \$20.00/full day (City Residents)                                  |                    |
|                                   | \$25.00/half day or \$35.00/full day (Non Residents)                                   |                    |
|                                   | Half Day Time Periods are park opening to 2pm or 3pm to park closing                   |                    |
|                                   | Full Day Time Periods are park opening to park closing                                 |                    |
|                                   | After Hours Staff Charge (All Facilities) is \$15.00/staff person per hour (All users) |                    |

Fees are due in full when making reservation. Rentals will require a cleaning deposit of at least \$50-\$500.00 (as stated in policy). Police security could be required at some functions.

Tennis Court reservations are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended and should be made through the Athletic Office. Two Courts must be available to the public at all times.

\$2.00/hr. for court reservations, for City residents, with or without lights.

\$3.00/hr. for court reservations for Non-city-residents, with or without lights.

Reservations for any league will be the same.

Outdoor Basketball Courts – use is available on a first come; first serve basis. These are available at no charge. However, reservations are recommended to secure court and should be made through the Athletic Office.

\$2.00/hr for court reservations for City residents, with or without lights.

\$3.00/hr for court reservations for Non-City residents, with or without lights.

Reservations for any league will be the same.

GREENWAY RENTAL FEE

6 Hour Rental Period for Road Races and Walks \$350.00 plus \$500.00 deposit

Event must be completed by 12 noon. Fee covers reservations of both McGee and Myers Park and all of their amenities. Also includes parking on the ball fields, mile markers, time clock and a Parks and Recreation Staff Liaison.

BALLFIELD RENTAL (Les Myers, McAllister, Gibson, WW Flowe, Hartsell, Caldwell & Webb)

|  | Weekdays/Weekends                         |
|--|---|
| Reserve field (No line-off/ No lights) | \$15.00/hour (City); \$20.00 (all others) |
| Reserve field (w/lights)               | \$35.00 (City); \$55.00 (all others)      |
| Line off Fee for Baseball/Softball     | \$20.00 one-time charge                   |
| Line off Fee for Soccer/Football       | \$50.00 one-time charge                   |
| Reserve for Tournaments**              | \$150.00 per field                        |
| Reserve for Spectator Event**          | \$200.00 per field                        |

NOTE: Rates the same regardless of weekday or weekend

\*\* To reserve a field for either a Tournament or a Spectator Event requires a cleaning deposit ranging from \$50.00 to \$500.00, depending on the nature of the event and recommendation of the Parks & Recreation Director, and a 15% commission paid to the City of Concord from any revenues from the event.

SOCCER FIELD (Dorton, Caldwell Park, WW Flowe, Irvin Elementary)

|                                      |  |
|--------------------------------------|--|
| Reserve Field 1 hour – not lined off | \$20.00/hour (City); \$25.00/hour (all others) |
| Reserve Field 1 hour – lined off     | \$65.00 (City); \$70.00 (all others)           |
| Reserve Field 2 hours – lined off    | \$120.00 (City); \$140.00 (all others)         |

NOTE: We do not have lighted soccer fields.

LAKE FISHER

|   |                                     |
|---|-------------------------------------|
| Boat rental Fees: all rates per person                  |                                     |
| Children under 12 FREE with a licensed paying fisherman |                                     |
| Adults  | \$5.00 (City); \$10.00 (All others) |
| Sr. Citizens (60+)                                      | \$5.00 (City); \$ 8.00 (All others) |
| Youth 12-16   | \$5.00 (City); \$ 8.00 (All others) |

**PLANNING AND NEIGHBORHOOD DEVELOPMENT**

APPLICATIONS FOR COMMISSIONS AND/OR COUNCIL REVIEW

|   |          |
|---|----------|
| Voluntary Annexation Petition                         | \$300.00 |
| Text Amendment Fee                                    | \$400.00 |
| Vested rights certification                           | \$400.00 |
| Appeal from a Final order, Decision or Interpretation | \$500.00 |
| Certificate of Appropriateness                        | \$ 20.00 |
| Variance and Appeals                                  | \$500.00 |
| Rezoning/Amendments to conditional district           | \$600.00 |
| Second Rezoning/Amendment in less than 12 months      | \$800.00 |
| Land use plan amendment                               | \$400.00 |
| Conditional district                                  | \$800.00 |
| Special use permit                                    | \$600.00 |
| Historic District Map Amendment                       | \$350.00 |
| Street, Alley or Right-of-way closing                 | \$300.00 |

|  |   |
|--|---|
| Certification of Non-Conformity Adjustment | \$400.00  |
| Re-advertisement Fee                       | \$300.00  |
| Small Cell Wireless Facility               | \$100 Application for first 5 + \$50/application for each additional (up to 25 may be submitted as a bundled application) |
| Small Cell Attachment Fee                  | \$50/pole per year  |
| Eligible Facilities Request                | \$100 Commercial Upfit  |
| Substantial Modification                   | \$300 Commercial Zoning Compliance Permit   |
| New Wireless Tower                         | \$600 Special Use Permit  |
| Technical Consulting Fee                   | Up to \$500 for small wireless facilities<br>Up to \$1000 for eligible facilities requests and collocations               |

PUBLICATIONS

|                                |          |
|--------------------------------|----------|
| Historic Handbook & Guidelines | \$ 10.00 |
|--------------------------------|----------|

PERMITS

**NOTE – A 5% technology fee is added to each of the following permit fees:**

|  |  |
|--|--|
| New Construction (Zoning Clearance Approval/Permit):                                   |  |
| Single Family  | \$100.00   |
| Multi-family (5 units or less)   | \$100.00 + \$10.00/unit  |
| Multi-family (more than 5 units)   | \$300.00 or \$0.04/sf whichever is greater   |
| Commercial   | \$300.00 or \$0.04/sf whichever is greater   |
| Industrial   | \$75.00 for 1 <sup>st</sup> acre impervious<br>\$500.00 for every additional impervious acre<br>\$100.00 for every acre pervious |
| Grading/Paving/Land Disturbing Approval Permit:  | \$200.00 less than 1 acre<br>\$400.00 1-5 acres<br>\$600.00 over 5 acres   |
| Flood Study Review Permit:   | \$500.00   |
| Additions, Accessory, Up fits (Zoning Clearance Approval/Permit):                      |  |
| Residential  | \$ 40.00   |
| Commercial Addition/Accessory  | \$100.00 or \$0.03/sf whichever is greater   |
| Commercial Up fit  | \$100.00   |
| Industrial Addition/Accessory  | \$225.00 or \$0.03/sf whichever is greater   |
| Industrial Up fit  | \$100.00   |
| Certificate of Compliance (final approval/acceptance for all non-residential projects) | \$100.00   |
| Temporary Permits:   |  |
| Temporary Construction Trailer   | \$100.00   |
| Temporary Use Permit   | \$100.00   |
| Temporary Power Compliance   | \$ 50.00 (fire fee may apply)  |
| Sign Permits:  |  |
| Wall Mounted, Projecting, or Canopy  | \$ 60.00   |
| Temporary Sign/Banner  | \$ 25.00   |
| Ground Mounted   | \$140.00   |
| Outdoor Advertising  | \$500.00   |
| Change of Panel  | \$ 40.00   |
| Miscellaneous:   |  |
| Home Occupation Permit   | \$ 50.00   |
| Change of Use Permit   | \$ 50.00   |
| Architectural Review Permit (shopping centers)   | \$ 50.00   |
| Re-review (after 3 submittals)   | \$ 50.00+\$0.01/sf of site   |
| Zoning Verification Permit/ABC letter  | \$ 50.00   |
| Certificate of Non-Conformity Permit   | \$100.00   |
| Fine for Construction without a permit   | Double permit fee  |
| Permit Renewal   | \$ 40.00   |

PLATS

|                                    |          |
|------------------------------------|----------|
| Subdivisions:                      |          |
| Preliminary Plat (new submittals)  |          |
| less than 2 acres                  | \$100.00 |
| 2-10 acres                         | \$200.00 |
| 10-25 acres                        | \$300.00 |
| over 25 acres                      | \$400.00 |
| Preliminary Plat Extensions        | \$100.00 |
| Construction Plans                 |          |
| less than 2 acres                  | \$175.00 |
| 2-10 acres                         | \$400.00 |
| 10-25 acres                        | \$500.00 |
| over 25 acres each additional acre | \$ 50.00 |

|                   |          |
|-------------------|----------|
| Final Plat Review |          |
| less than 2 acres | \$ 80.00 |
| 2-10 acres        | \$125.00 |

GIS FEES

|                                   |              |
|-----------------------------------|--------------|
| Digital files:                    |              |
| GIS Data on CD (ESRI format)      | \$20.00      |
| GIS layers (ESRI format)          | \$ 5.00      |
| Maps:                             |              |
| GIS Map – 11” X 17” or “18” X 24” | \$ 1.00      |
| GIS Map – 24” wide                | \$ 5.00      |
| GIS Map – 30” wide                | \$10.00      |
| GIS Map – 36” wide                | \$15.00      |
| GIS Map – 42” wide                | \$20.00      |
| Folded road map                   | \$ 3.00 each |
| Printing:                         |              |
| Subdivision Listing               | \$ 3.00 each |
| Street Listing                    | \$ 3.00 each |
| GIS Miscellaneous:                |              |
| Custom Request                    | \$40.00/hr   |
| NOTE: Prices include sales tax.   |              |

MISCELLANEOUS

|   |             |
|---|-------------|
| House plans for homes constructed by the City | \$50.00/set |
| Land Use Plans                                | \$30.00     |

**POLICE**

|  |   |
|--|---|
| Parking Fine   |   |
| Single Violation   | \$10.00   |
| 1-5 Violations Annually  | \$10.00 each  |
| 6-10 Violations Annually   | \$20.00 each  |
| Over 10 Violations Annually  | \$40.00 each  |
| Cruising Fine  | \$50.00   |
| Copy Fee   | \$ 1.00   |
| Fingerprinting fee (includes 1 card)   | \$10.00   |
|  | \$ 5.00 each additional card  |
| Application Processing Fee for City-Sponsored Festival,<br>Private Alcohol Sales | \$50.00   |
| Downtown Event Power Service Fee   | Events requiring electric service subject to fee as published in Electric Department Miscellaneous Rates. Fee collected by Chief of Police at time of application for Parade/Demonstration/Assembly Permit. |
| Alarm Ordinance Fees   |   |
| Alarm Permit   | \$ 10.00 per location   |
| Penalty for Failure to Obtain Permit   | \$200.00 for each False Alarm   |
| Penalty for Prohibited Acts as defined by the Ordinance                          | \$200.00 per occurrence   |
| Penalty for Operating an Alarm without Permit                                    | \$200.00  |
| Civil Penalties for False Alarms within Permit Year                              |   |
| Third, fourth, and fifth False Alarm   | \$ 50.00 per occurrence   |
| Sixth and seventh False Alarm  | \$100.00 per occurrence   |
| Eighth and ninth False Alarm   | \$250.00 per occurrence   |
| Tenth and over False Alarm   | \$500.00 per occurrence, revocation of Alarm Permit   |
| Reinstatement of a revoked Permit  | \$100.00  |
| Precious Metal Dealer Permit   |   |
| SBI Processing prints  | \$ 38.00  |
| Concord Police Fingerprinting fee  | \$ 10.00  |
| Application/permit issuance fee  | \$180.00  |
| Employee Permit fee  | \$ 3.00   |
| Special Occasion Permit fee  | \$180.00  |
| Exemption Permit fee   | \$ 5.00   |
| Video Recording Public Record Request  | \$15.00 per public/media request for video  |

|   |                                 |
|---|---------------------------------|
| Secondary Employment Application Processing |                                 |
| Employer – single event                     | \$5.00 per application          |
| Employer – continuous event*                | \$50.00 each annual application |

\*Requests off-duty officer(s) on an annual basis, continuous either daily, weekly, or monthly. Secondary Employment Coordinator may waive fee for charitable organizations, churches, and non-profits.

**CODE ENFORCEMENT**

|  |                             |
|--|-----------------------------|
| Vacant lot cleaning  | Actual Cost from Contractor |
| Civil Penalties:   |                             |
| General code enforcement penalty   | \$500.00                    |
| Code non-compliance penalty  | \$175.00                    |
| Civil penalty for failure to respond or pay<br>general code enforcement penalty within 15 days   | \$100.00                    |
| Minimum Housing Fees:  |                             |
| Inspection Fees:   |                             |
| Each inspection after first inspection   | \$100.00                    |
| Each inspection following failure to remedy a<br>violation after the issuance of a citation  | \$325.00                    |
| Each additional inspection disclosing any violations<br>within the same 12 month period  | \$625.00                    |
| Other Fees:  |                             |
| Property owner shall be charged for any additional costs incurred in prosecuting an enforcement action on the property including but not limited to any publication costs for legal notices.   |                             |
| Civil Penalty:   |                             |
| Civil penalty, per violation per day, for each and every subsequent day that the dwelling unit remains in violation and until such time as the responsible party schedules an inspection resulting in a finding that the violations are corrected. | \$200.00                    |
| Taxicab Permit Fees  |                             |
| New Driver Permit  | \$25.00                     |
| Driver Permit Renewal  | \$15.00                     |
| Driver Permit Transfer   | \$5.00                      |
| Taxicab Violation Civil Penalty  |                             |
| First Violation in 12 month period   | \$50.00                     |
| Successive penalties in 12 month period  | \$100.00                    |

**ROCKY RIVER GOLF CLUB AT CONCORD\***

**IN-SEASON RATES (MARCH 19 – NOVEMBER 27)**

**DISCOUNTS NOT TO EXCEED \$20.00 FROM PUBLISHED RATES, NO PROMOTIONAL RATE IS TO BE LESS THAN CONCORD RESIDENT RATE. INCREASES NOT TO EXCEED \$5.00 FROM PUBLISHED RATES, AS MARKET CONDITIONS ALLOW.**

|   | Mon-Thurs | Friday  | Sat-Sun |
|---|-----------|---------|---------|
| Cart Fee, included in all rates (except Walking/Juniors)    | \$18.00   | \$18.00 | \$18.00 |
| Eighteen Hole (Includes Cart)                               | \$49.00   | \$59.00 | \$69.00 |
| Nine Hole (A)   | \$29.00   | \$33.00 | \$37.00 |
| Eighteen Hole – Concord Resident                            | \$42.00   | \$52.00 | \$62.00 |
| Nine Hole (A) – Concord Resident                            | \$24.00   | \$27.00 | \$32.00 |
| Twilight (B)  | \$36.00   | \$44.00 | \$47.00 |
| Senior (C)/College (D)/Public Service (E)/Ladies Day (Tues) | \$35.00   | \$39.00 | N/A     |
| Juniors (F)   | \$27.00   | \$30.00 | \$32.00 |
| Junior Nine Hole (on Availability)                          | \$15.00   | \$16.00 | \$17.00 |
| Walking (G)   | \$37.00   | \$45.00 | \$55.00 |
| Corporate League Play (H)                                   | \$30.00   | N/A     | N/A     |
| Replay Round (on Availability)                              | \$28.00   | \$28.00 | \$28.00 |
| Replay Round – Nine Hole (on Availability)                  | \$20.00   | \$20.00 | \$20.00 |



## **WINTER RATES (NOVEMBER 28 – MARCH 17)**

**DISCOUNTS NOT TO EXCEED \$20.00 FROM PUBLISHED RATES, NO PROMOTIONAL RATE IS TO BE LESS THAN CONCORD RESIDENT RATE.**  
**INCREASES NOT TO EXCEED \$5.00 FROM PUBLISHED RATES, AS MARKET CONDITIONS ALLOW.**

|   | Mon-Thurs | Friday  | Sat-Sun |
|---|-----------|---------|---------|
| Cart Fee, included in all rates (except Walking/Juniors)    | \$14.00   | \$14.00 | \$14.00 |
| Eighteen Hole   | \$44.00   | \$47.00 | \$52.00 |
| Nine Hole (A)   | \$25.00   | \$28.00 | \$33.00 |
| Eighteen Hole – Concord Resident                            | \$34.00   | \$37.00 | \$42.00 |
| Nine Hole (A) – Concord Resident                            | \$22.00   | \$24.00 | \$28.00 |
| Twilight (B)  | \$30.00   | \$35.00 | \$42.00 |
| Senior (C)/College (D)/Public Service (E)/Ladies Day (Tues) | \$30.00   | \$30.00 | \$40.00 |
| Juniors (F)   | \$25.00   | \$25.00 | \$30.00 |
| Junior Nine Hole (on Availability)                          | \$15.00   | \$15.00 | \$15.00 |
| Walking (G)   | \$32.00   | \$35.00 | \$40.00 |
| Corporate League Play (H)                                   | \$25.00   | N/A     | N/A     |
| Replay Round (on Availability)                              | \$28.00   | \$28.00 | \$28.00 |
| Replay Round – Nine Hole (on Availability)                  | \$18.00   | \$18.00 | \$18.00 |

- (A) On availability, 9 Holes riding must be after 1pm on weekends  
 (B) Twilight Rates apply: April through October after 2:00 PM. Concord residents receive \$5 off.  
 (C) Seniors ( 60+) Concord residents receive \$3 off.  
 (D) College (with current valid ID)  
 (E) Public Service (Active duty military, police, fire and ems personnel with proper ID)  
 (F) Juniors (17 years and under with proper ID, Parent/Guardian required before 2pm). Carts not offered without a current license. Concord residents receive \$3 off.  
 (G) Walking is permitted anytime Monday thru Thursday, and after 3:00 PM (In-Season) and after 1:30 PM (Winter) Fri thru Sun.  
 (H) Corporate League play is permitted Tuesday thru Thursday after 3:00 PM and includes riding for nine holes only.

### GROUP / TOURNAMENT RATES

Group Tournament rate range of \$35 - \$85 applies to all seasons.  
 Golf Course staff will set rate dependent upon prime play times, tournament sponsor (e.g. Charity-501c, Non-Charity or Corporate) and contracted performance (e.g. food, beverages and merchandise)

## **ANNUAL GOLF PLAN PROMOTIONS - (ANNUAL GOLF PLANS EXPIRE ONE YEAR FROM DATE OF PURCHASE AND ARE NON-REFUNDABLE)**

### **Annual Plan:**

|              |            |
|--------------|------------|
| Resident     | \$2,750.00 |
| Add spouse   | \$1,000.00 |
| Non-Resident | \$4,000.00 |
| Add spouse   | \$1,000.00 |

### Benefits:

- Unlimited complimentary green fees any time.
- Complimentary range balls (up to 1 large bag per day).
- Priority accesses to tee-times. Plan participants may reserve tee times up to 10 days in advance.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases.
- Complimentary USGA Handicap Service.

### **Weekday Plan:**

|                       |            |
|-----------------------|------------|
| Non-Resident          | \$2,850.00 |
| Add spouse            | \$ 800.00  |
| Resident              | \$1,900.00 |
| Add spouse            | \$ 800.00  |
| Senior (60+) Resident | \$1,500.00 |
| Add spouse            | \$ 800.00  |

### Benefits:

- Unlimited complimentary green fees Monday – Friday.
- Complimentary range balls (up to 1 large bag per day) Monday – Friday.
- Priority accesses to tee-times. Plan participants may reserve tee times up to 10 days in advance.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases.
- Complimentary USGA Handicap Service.

### **Driving Range Plan:**

|             |          |
|-------------|----------|
| Individual: | \$800.00 |
|-------------|----------|

### Benefits:

- Unlimited complimentary range balls any time.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases

## SOLID WASTE AND RECYCLING

### RESIDENTIAL GARBAGE, RECYCLING, AND BULKY COLLECTION

|  |   |
|--|---|
| Residential Solid Waste Fee  | \$2.24 per residential unit/per month   |
| Yard Waste Removal (vacant lots zoned residential):  |   |
| < 2 cubic yards  | No Charge   |
| 2-5 cubic yards  | \$150.00 minimum  |
| 5+ cubic yards (limit of 10 cubic yards)   | \$150.00 + \$30/CY if over 5CY  |
| Residential Yard Waste Removal<br>(As allowed by City Ordinance)   | No Charge   |
| Second Chance (Scheduled fee-based loose-leaf<br>collection is available after loose-leaf season ends)             | \$75.00 [See Note 1]  |
| Bulky Waste Collection (Multi-family housing, business,<br>and residential properties exceeding collection limits) | \$50.00 for 1 to 5 items, or any portion thereof  |
| Residential Garbage Rollout Containers   | No Charge (1 <sup>st</sup> container); \$9.00/month/container for<br>each additional container (Residents with additional<br>containers must recycle; maximum of 3 containers<br>per residence - 1 Green and 2 Brown) |
| Residential Recycling Rollout Containers   | No charge for 1 <sup>st</sup> or 2 <sup>nd</sup> container  |
| Residential Rollout Container Left at Curb after Collection Day  | \$25.00 fee per 95 gallon rollout cart<br>(See Note 4)  |
| Lost or damaged rollout container replacement<br>(Beyond normal wear & tear)                                       | \$70.00 / 95-gallon rollout cart  |

### CODE ENFORCEMENT REMOVAL FEES

|  |   |
|--|---|
| Yard Waste Removal/ Code Enforcement Collection<br>(where fees apply)                                    | \$250 minimum ( $\leq$ 10CY), plus<br>\$25.00/ CY if > 10 CY (See Note 2) |
| Special Load Collection/Code Enforcement Cleanup   | \$350 minimum (< 10 CY), plus \$35.00 / CY if > 10 CY [See<br>Note 3]     |
| Basketball Goal Removal from Public Right-Of-Way   | \$225.00 first offense; \$450 each repeat offense                         |
| Discarded TV's and Computer Equipment,<br>(as defined in Note 4 based on NCGS § 130A-309.91).            | \$25.00 per item; \$150 minimum   |
| White Goods & Scrap Metal removal<br>(fee applies only when collection is not consistent with ordinance) | \$25.00 per item, \$150 minimum   |
| Auto or truck tire removal<br>(fee applies only when collection is not consistent with ordinance)        | \$25.00 per tire  |

NOTE 1: Second Chance Loose-leaf Collection Program provides a limited number of scheduled appointments available to Customers for \$75.00 to collect loose-leaves placed at the curb after the end of loose-leaf season. These appointments are available on a first-come, first-served basis. Everyone else who places loose leaves to the curb will be required to bag their leaves or be subject to Code Enforcement action with removal fees beginning at \$150.

NOTE 2: Yard Waste Removal (where fees apply)/Code Enforcement Collection Fee applies to yard waste placed at the curb un-bagged (grass clippings, leaves after loose leaf season has ended, etc.), improperly bagged yard waste (black bags), or trees, tree limbs, brush and other materials cut or deposited by a commercial tree service, arborist or forester that are not to be collected by the City.

NOTE 3: Special Load Collection/Code Enforcement Cleanup Fee applies to bulky waste/building materials/large trash piles placed at the curb that do not follow City guidelines or that exceed established limits for curb placement and do not utilize a roll-off container. Examples are loose material (clothes, insulation or other building material, etc.) dropped at the curb, failure to bag material in clear bags, debris piles in excess of 4 CY or total volume of materials exceeding 10 CY size limit (10 rollout cart size-pile), and placing material at the curb without scheduling or without using a roll-off container. These situations are subject to Code Enforcement Action.

NOTE 4: Residents who place or leave their garbage containers and recycling containers on the street in violation of this policy shall receive a warning sticker for the first offense. Second or future violations will result in a \$25.00 civil penalty.

## COMMERCIAL WASTE

Effective March 1, 2001, this ordinance applies to all business, commercial, office, multi-family housing, industrial and institutional segments including schools, churches, day care centers, and non-profit organizations.

## CITY COMMERCIAL ROLL OUT CUSTOMERS

- Commercial Rollout Service \$20.00/cart/month
- a. Service performed by the City's contract collector.
  - b. City to bill for carts on utility bills per city policy
  - c. Roll out must be approved by Solid Waste Services Director
  - d. Only City carts may be used
  - e. Residential recycling rollout cart service is available to customers subscribing to City-provided Commercial Garbage Rollout Service. Limit of three (3) recycling carts per rollout subscription. If the customer needs more than three (3) carts, then the customer shall obtain the Solid Waste Director's approval. Any business can sign up for Rollout Recycling Service.
  - f. Rollout Container left at curb after Collection Day \$25.00 civil penalty per 95 gallon cart

Qualifications for Commercial Rollout Cart Service: Commercial generators operating out of houses or storefront buildings may request rollout container service where dumpster service is not available or practical as determined by the Solid Waste Services Director. Each building is limited to minimum number of rollout containers required to meet the waste generated by the commercial occupants in the building(s). Commercial generators in "strip malls" are required to use dumpster service and are encouraged to partner with adjacent commercial generators for the service. Other dumpster exceptions granted by the Director shall receive the number of rollout containers necessary for the waste stream generated. The City-established fee for Commercial Roll Out container service shall apply and commercial generators will be billed by the City monthly as a part of the City utility bill and will be billed for the number of carts in their possession, not the number collected. Billing shall be in accordance with the City utility billing and collection policy. Only "City of Concord" rollout containers are emptied. These containers remain the property of the City of Concord. City operated public-housing facilities may utilize rollout containers and per General Statute section 160A-314 (a2) a reduced Public Housing billed by the City for such low income customers shall apply and is adjusted annually according to the Consumer Price Index (CPI).

## CORRUGATED CARDBOARD (OCC) RECYCLING SERVICE

- The City collects corrugated cardboard free of charge from commercial generators, irrespective of quantity generated. Small volume generators are required to flatten corrugated cardboard and store it in a location accessible to collection crews for weekly collection. Large volume generators (4 CY per week flattened or greater) will be provided an 8 CY container(s) specifically designed for corrugated collection and weekly collection service. Commercial generators generating in excess of 24 CY per week, flattened, may be required to purchase or rent compaction equipment to facilitate collection efficiency.
- It is the commercial generator's responsibility to ensure that contamination of the corrugated containers is kept to a minimum. Repeated contamination problems can result in removal of the container or termination of service. The City will communicate repeated contamination problems to the affected generators.
- Neither the City, nor its contract collector for corrugated cardboard are responsible for any damages to pavement, structures or obstructions encountered during such collection except due to gross negligence.
- All corrugated cardboard (OCC) collection service will be on a set schedule. Any additional containers or pick-ups needed by the generator will require the generator to call the City's OCC collection contractor at that time. The additional containers or pick-ups shall be paid by the generator.

## DUMPSTER SERVICE

- Commercial generators may contract directly with any waste hauler for service
- Except as otherwise provided herein, all commercial generators shall utilize dumpster service for their waste.

## DUMPSTER SERVICE EXCEPTIONS

- In the event a commercial generator cannot comply with dumpster service policies due to logistical items including but not limited to space or access limitations or other service-related factors, the Solid Waste Services Director or his delegate has the authority to grant exceptions for good cause shown. Such exceptions are subject to the limited rollout container policies below.

## MULTI-FAMILY HOUSING SERVICE

- Multifamily residence is defined by any apartment or group of apartments, townhomes, or condominiums, having six dwelling units or more. Developments including duplexes and/or other multiple dwelling units that take indirect access from a public right -of-way and collectively exceed 5 dwelling units total are classified as a commercial multi-family development for waste disposal purposes regardless of the number of parcels occupied, the configuration of property or zoning lines, or the number of owners.
- Single-family residence is defined by any detached dwellings designed, permitted and built as a single-family dwelling unit, mobile home, or duplex, triplex, or quadplex, apartment or group of apartments, or townhomes having less than six dwelling units, or any number of condominiums will be residentially serviced at no charge by the city and may use rollout carts.
- Developments with 6 units (e.g. apartment complexes) are required to utilize dumpsters (unless an exception is granted) and pay for container rental and waste disposal. Complexes are required to provide one 8 CY container per 25 units emptied twice per week. Alternatively, the owner may provide a recycling program equal to city residential curbside recycling program with sufficient tenant participation to reduce waste production to justify once per week servicing of each dumpster.

- Multi-family housing owners/managers may use any hauling firm. The Solid Waste Services Director or his/her delegate may grant dumpster exceptions in the event that logistical problems prevent dumpster service from occurring at any given multi-family housing location. Such exceptions shall be subject to the limited rollout container policy above.
- The City will provide information regarding the location of recycling drop off centers to multi-family housing complexes as well as technical assistance in implementing a multi-family recycling program at the complex. The cost to implement and maintain a Multi-Family Housing recycling program will be entirely the expense of the Multi-Family Housing Complex's owner/manager.
- Multi-Family Housing Complexes are considered commercial operations for the purpose of waste disposal, and are responsible to arrange for and pay for disposal of all waste generated from these facilities. The City of Concord does not provide yard waste, bulky waste, building materials, or garbage collection or disposal or recycling services to these facilities.
- Bulky item pick-up service may be requested at Multi-Family Housing who have large items, such as large household appliances (white goods) and old furniture that are too large to be placed in a commercial container. This service is provided for a fee for the collection of up to five items or any portion thereof. Collection of Bulky Items must be scheduled through the Customer Care Center and payment must be received in advance.

CONDOMINIUMS

- Condominium service shall be considered residential service provided at no cost by the City
- All new condominium complexes to be constructed in the City of Concord shall be designed and built to allow the use of dumpsters, providing one 8 CY container per the equivalent of 25 two bedroom units.
- Existing condominium complexes shall utilize dumpsters wherever logistically practical as determined by the Solid Waste Services Director or his/her delegate. Complexes designed and built in a "townhouse" style with detached units may be serviced using roll out carts if deemed practical to do so by the Solid Waste Services Director.
- The City of Concord will pay for residential rollout or dumpster waste removal at condominium complexes.

**CITY-PROVIDED DUMPSTER SERVICES IN DOWNTOWN BUSINESS DISTRICT**

DOWNTOWN BUSINESS DISTRICT MIXED-USE DUMPSTER SERVICE (ACCESSED VIA ALLEY WESTSIDE OF PARKING DECK)

| <u>Category</u>                           | <u>Minimum Under 2,000 SF</u> | <u>Cost per 100 Sq Ft Over 2,000 SF</u> |
|---|-------------------------------|---|
| Office                                    | \$ 5.00                       | \$1.00                                  |
| Retail                                    | \$ 5.00                       | \$1.00                                  |
| Arts, Entertainment & Recreation          | \$ 5.00                       | \$1.00                                  |
| Apartment                                 | \$ 5.00                       | \$1.00                                  |
| State/County Government                   | \$ 5.00                       | \$1.00                                  |
| Unclassified & Other                      | \$ 5.00                       | \$1.00                                  |
| Accommodation & Food Service              | \$10.00                       | \$3.00                                  |
| Accommodation & Food Service w/ABC Permit | \$25.00                       | \$3.00                                  |
| Retail Home Improvement                   | \$10.00                       | \$3.00                                  |

*\*Maximum total cost for customers in non-Accommodation & Food Service categories shall be twice the minimum cost of the respective category.*

SPECIAL DUMPSTER FEES APPLICABLE TO CITY-MAINTAINED DUMPSTERS IN DOWNTOWN BUSINESS DISTRICT

|  |                    |
|--|--------------------|
| Cleanup fee, for failing to place garbage and corrugated into dumpsters provided | \$150.00 per event |
| Special event service fee when extra collections are required                    | \$50.00 per event  |

ADDITIONAL INFORMATION APPLICABLE TO DOWNTOWN BUSINESS DISTRICT

- Businesses are charged a minimum monthly fee for up to 2,000 SF of floor space plus an additional fee for every additional 100 SF of floor space over 2,000 SF, based on the rates listed in the business classification table for each City-managed dumpster location.
- Businesses that accommodate special events requiring extra collections are billed \$50.00 per event/collection.
- Anyone failing to place garbage into the dumpster(s) provided will be charged a \$150 cleanup fee.
- Security cameras have been installed to monitor activity at the dumpsters to assure the area remains clean and only those businesses subscribing to this service are using the dumpster facility.
- Use of the City dumpster facilities in the Downtown Business District is a fee-based service only. Unauthorized use of these facilities by non-paying businesses or illegal dumping by anyone will be prosecuted to the full extent allowed by law.
- The City establishes solid waste service fees for use of the City managed dumpster facilities located in the Downtown Business District. These solid waste fees shall apply according to the business category, and the subscribing business will be billed monthly on their City utility bill. Service fee rate calculate will be based on both

the business category and the square feet of occupancy. Billing shall be in accordance with the City utility billing and collection policy.

- Where a property is not served by a dumpster facility maintained by the City of Concord, the Property Owner(s) must provide a screened dumpster location meeting established development standards and one or more dumpsters (a sufficient number to meet the waste generation of the property).
- Where a business does not generate sufficient waste to justify a dumpster or where structural or other physical barriers exist preventing installation and servicing of a dumpster, commercial rollout container may be used and charged at the monthly rate listed above. Prior approval by the Solid Waste Services Director is required.

## STORMWATER SERVICES

One Equivalent Runoff Unit (ERU) is 3,120 square feet (sq. ft.)  
ERU Rate - \$5.16 per month

|  |                |                  |
|--|----------------|------------------|
| Single Family Residential – Including Mobile Homes                       |                |                  |
| With < 1,890 sq. ft. impervious area                                     | 0.6 * ERU Rate | \$3.10 per month |
| With 1,890 to 5,507 sq. ft. impervious area                              | 1.0 * ERU Rate | \$5.16 per month |
| With > 5,507 sq. ft. impervious area                                     | 1.8 * ERU Rate | \$9.29 per month |
| Multi-Family Residential – Including Apartments, Condominiums, Townhomes |                |                  |
| 1.0 * ERU Rate per unit.   |                |                  |

Other Properties –  
1 ERU rate per month for each 3,120 sq. ft. of impervious surface

### STORMWATER SERVICES

|   |   |
|---|---|
| Construction of Stormwater Structures   | Time & Materials  |
| Other Stormwater Services   | See Water & Wastewater labor and equipment schedule for pricing |
| Street Debris Removal   | \$400.00 + \$150.00/hr after first hour                         |
| Ditch Cleaning (applies to removal of yard waste or Other waste debris obstructing drainage; not for routine Ditch maintenance) | \$125.00 minimum + \$80/hr after first hour or portion thereof  |

### MAINTENANCE ASSESSMENTS

Assessments for the maintenance of stormwater control facilities may periodically be made pursuant to the Code of Ordinances § 60-88 and Concord Development Ordinance Article 4 based on actual City costs.

## TAX

### TAX RATE

|                                     |                          |
|-------------------------------------|--------------------------|
| Ad Valorem Tax Rate                 | \$0.4800/\$100 Valuation |
| Municipal Service District Tax Rate | \$0.2300/\$100 Valuation |

Both the Ad Valorem and Municipal Service District Tax Rate represent the Revenue Neutral rate resulting from the 2016 County-wide Revaluation.

### MOTOR VEHICLES

A \$25.00 General Municipal Vehicle Tax \* is levied and a \$5.00 Municipal Vehicle Tax for Public Transportation\*\* is levied for a total license tax of \$30.00 on every motor vehicle resident within the City of Concord and licensed or required to be licensed by the State of North Carolina. Of the General Municipal Vehicle Tax, \$5.00 is dedicated exclusively to Sidewalk Construction.

Source:

\*G.S. 20-97(b) General Municipal Vehicle Tax \$25.00

\*\*G.S. 20-97(c) Municipal Vehicle Tax for Public Transportation \$5.00

Note: These Municipal Vehicle Taxes are billed and collected by Cabarrus County.

### Beer and Wine License

Businesses operating within the City of Concord that have obtained a North Carolina ABC permit to sell beer and/or wine are required to obtain a City Beer & Wine License annually. An annual Beer and Wine License is levied on each Business selling

beer or wine for on-premises or off-premises consumption based on G.S 105-113.77 and G.S 105-113.79 and by the authority of N.C.G.S. 160A-211. Licenses expire on April 30 and must be renewed.

|  | Tax     |
|--|---------|
| ABC Permit   |         |
| On-premises malt beverage                                    | \$15.00 |
| Off-premises malt beverage                                   | \$5.00  |
| On-premises wine, fortified, unfortified, or both            | \$15.00 |
| Off-premises wine, fortified, unfortified, or both           | \$10.00 |
| Wholesale malt beverage                                      | \$37.50 |
| Wholesale wine (fortified and unfortified)                   | \$37.50 |
| Wholesale malt beverage and wine (fortified and unfortified) | \$62.50 |

**Tax on additional licenses:**

The Tax stated above is the first license issued to a person. The tax for each additional license of the same type issued to that person for the same tax year is one hundred and ten percent (110%) of that base license tax; that increase will apply progressively for each additional license.

**GARNISHMENT FEES**

|   |         |
|---|---------|
| Fee   | \$60.00 |
| Source: N.C. General Statutes sections 105-368 and 7A-311 |         |

**TRANSIT SYSTEM – Concord/Kannapolis Rider**

**Local Service:**

|   |  |
|---|--|
| Regular Fare <sup>1</sup>   | \$1.25/one-way trip                        |
| ADA Paratransit Fare  | \$2.00/one-way trip                        |
| Senior Citizen Fare <sup>2</sup>  | \$0.60/one-way trip                        |
| Disabled Fare <sup>2</sup>  | \$0.60/one-way trip                        |
| Medicare Card Holders <sup>2</sup>  | \$0.60/one-way trip                        |
| Student Fare <sup>2</sup>   | \$0.60/one-way trip                        |
| Children (under 5)  | Free                                       |
| Transfers <sup>3</sup>  | Free                                       |
| 1-Day Unlimited Ride Pass   | \$4.00                                     |
| 1-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare) <sup>2</sup>    | \$2.00                                     |
| 7-Day Unlimited Ride Pass   | \$12.00                                    |
| 7-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare) <sup>2</sup>    | \$6.00                                     |
| 10-Ride Electronic Fare Media   | \$10.00                                    |
| 10-Ride Electronic Fare (Senior, Disabled, Medicare, Student) <sup>2</sup>      | \$5.00                                     |
| 10 Tokens (Non-profit agencies)   | \$8.00                                     |
| 31-Day Pass   | \$40.00                                    |
| 31-Day Pass (Senior, Disabled, Student, Medicare) <sup>2</sup>                  | \$20.00                                    |
| Smart Card (cashless version of Regular Fare) <sup>4</sup>                      | \$1.25 per ride                            |
| Smart Card (cashless fare for Senior, Disabled, Student, Medicare) <sup>2</sup> | \$0.60 per ride                            |
| 1-Ride Pass <sup>5</sup>  | \$1.00 (80% of Regular Fare rate per ride) |

|                                  |        |
|----------------------------------|--------|
| Credit/Debit Card Processing Fee | \$1.00 |
|----------------------------------|--------|

<sup>1</sup>All riders shall pay this fare unless the rider qualifies under the fare policy for one of the reduced fares as listed.

<sup>2</sup>Discounted fares require a reduced-Fare ID.

<sup>3</sup>Transfers can be used anywhere in the system within 85 minutes of being issued.

<sup>4</sup>Smart Card – minimum purchase to receive card is \$25.00 (card may be reused with a minimum purchase of \$10.00).

<sup>5</sup>1-Ride Pass – minimum purchase of 100 passes; if less than 100 passes purchased, passes will be sold at regular fare rate if applicable.

**TRANSPORTATION**

**SIGNAL DIVISION**

|  |  |
|--|--|
| Design Review and Inspection Fee         | \$5,000.00   |
| Emergency Mobilization                   | \$2,000.00   |
| Fiber Optic Make Ready Fee               | \$ 175.00  |
| Fiber Optic Splice Fee per fiber         | \$ 75.00   |
| Interference and Damage to City Property | All cases will be judged on an individual basis and cost recovery based on Cityworks Work Order. |

**STREETS AND TRAFFIC**

|  |   |
|--|---|
| Blocking of City controlled parking spaces (by permit) | \$5 each per day or \$25 each per month |
|--|---|

Schedule of Street Cut Repair Charges:

| Size of Street Cut                             | Est. Asphalt Required | Cost               |
|--|-----------------------|--------------------|
| 4 sq ft (minimum)                              | 0.2 ton               | \$138.00           |
| 8 sq ft  | 0.4 ton               | \$151.00           |
| 12 sq ft                                       | 0.6 ton               | \$163.00           |
| 16 sq ft                                       | 0.8 ton               | \$176.00           |
| 20 sq ft                                       | 1.0 ton               | \$313.00           |
| 24 sq ft                                       | 1.2 tons              | \$326.00           |
| 28 sq ft                                       | 1.4 tons              | \$339.00           |
| 32 sq ft                                       | 1.6 tons              | \$351.00           |
| 36 sq ft                                       | 1.8 tons              | \$363.00           |
| 40 sq ft                                       | 2.0 tons              | \$377.00           |
| 44 sq ft                                       | 2.2 tons              | \$389.00           |
| 48 sq ft                                       | 2.4 tons              | \$526.00           |
| 50 sq ft                                       | 2.6 tons              | \$539.00           |
| > 50 sq ft                                     | N/A                   | Time and Materials |
| <b>*Crew Labor and Equipment Rate per hour</b> |                       | <b>\$250.00</b>    |

Schedule of Sidewalk and Concrete Street Repair Charges:

| Size of Sidewalk or Street Cut                 | Est. Concrete Required | Cost               |
|--|------------------------|--------------------|
| 16 sq ft (minimum)                             | 1/4 cubic yard         | \$226.00           |
| 20 sq ft                                       | 1/4 cubic yard         | \$226.00           |
| 21 – 50 sq ft                                  | 1/2 cubic yard         | \$256.00           |
| 51 – 64 sq ft                                  | 3/4 cubic yard         | \$282.00           |
| 65 – 80 sq ft                                  | 1 cubic yard           | \$310.00           |
| > 80 sq ft                                     | 1 ¼ cubic yards        | \$634.00           |
|  | 1 ½ cubic yards        | \$663.00           |
|  | 1 ¾ cubic yards        | \$690.00           |
|  | 2 cubic yards          | \$718.00           |
|  | 2 ¼ cubic yards        | \$745.00           |
|  | 2 ½ cubic yards        | \$773.00           |
|  | 2 ¾ cubic yards        | \$800.00           |
|  | 3 cubic yards          | \$1,126.00         |
|  | > 3 cubic yards        | Time and Materials |
| <b>*Crew Labor and Equipment Rate per hour</b> |                        | <b>\$250.00</b>    |

Schedule of Curb and Gutter Charges – per linear ft.

Installation of new curb and gutter including suitable base material \$ 25.00

Schedule of new 4 inch Thick Sidewalk – per linear ft.

Installation charges including grading and suitable base material \$ 35.00

Schedule for seeding and mulching – per sq ft.

Installation charges including preparing and raking area to be seeded \$ 5.00

NOTE: Fees are based on normal costs and operational estimates. In the event that the City's costs for materials increases by 33%, all repairs for private parties will be suspended until further action of the Council.

TRAFFIC SERVICES

Signs:

|   |          |
|---|----------|
| 10 ft channel post with anchor  | \$ 50.00 |
| Delineator Post w/base  | \$100.00 |
| Stop sign 30"   | \$ 50.00 |
| Yield sign  | \$ 50.00 |
| No Parking sign   | \$ 20.00 |
| Speed limit sign  | \$ 50.00 |
| Street marker assembly  | \$200.00 |
| Street intersection marker blades   | \$ 75.00 |
| Crime watch signs including installation and maintenance on Private roads | \$150.00 |
| Crime watch signs including installation and maintenance on Public roads  | \$ 60.00 |
| Regulatory signs, exc. Stop & Yield                                       | \$ 50.00 |
| Warning sign  | \$ 50.00 |
| Information sign  | \$ 25.00 |
| Labor for each item above   | \$ 40.00 |
| Street Sign Toppers (per sign)  | \$ 40.00 |

|  |                       |          |
|--|-----------------------|----------|
| Pavement Markings:                                 |                       |          |
| 4 inch line (per linear foot)                      |                       | \$ 2.08  |
| 8 inch line (per linear foot)                      |                       | \$ 4.16  |
| 24 inch stop bar (per linear foot)                 |                       | \$ 12.48 |
| Cross Walk (per linear foot of 24" bar)            |                       | \$ 12.48 |
| 8' character (per letter)                          |                       | \$190.00 |
| 10' character (per letter)                         | Cost of Special Order |          |
| Symbol Railroad Crossing                           |                       | \$625.00 |
| Parking Space (parking lot – per linear foot)      |                       | \$ 2.08  |
| Parking Space (parallel roadway – per linear foot) |                       | \$ 2.08  |
| Turn Arrow, Standard (Right or Left)               |                       | \$400.00 |
| Straight Arrow, Standard                           |                       | \$300.00 |
| Combination Arrow, Standard                        |                       | \$400.00 |

Traffic control services for non-profit special events, parades, emergency operations, etc.  
All cases will be judged on an individual basis and cost recovery based on Cityworks Work Order

|   |        |
|---|--------|
| Temporary traffic control (rental) for parades, block parties & special events: |        |
| Barricades, each per day  | \$5.00 |
| Detour signs, each per day  | \$5.00 |
| Traffic cones, each per day   | \$0.50 |

Note: All City-owned vehicles and equipment used in a cost-reimbursement service not listed on this fee schedule will be charged to the customer at the current FEMA rate.

## UTILITY BILLING AND COLLECTION (Including commercial waste collection billings of the City)

### Late Fee

A Utility late fee of 1 ½ percent will be charged on all unpaid balances. A late fee will apply if payment is not paid by the 26<sup>th</sup> day. Effective 7/7/00, new payment arrangements are subject to late fee. Prior payment arrangements are not subject to late fee unless not current.

### Same Day Connection Fee

A connection fee will be charged for same day service as follows:

|                                 |           |
|---------------------------------|-----------|
| Monday – Friday 8:00am – 3:00pm | No Charge |
| Monday – Friday 3:01pm – 5:00pm | \$100.00  |

\*No regular connection after hours, on weekends or holidays.

NOTE: Same day service will only apply to residential customers applying for new service or transferring service. Same day service is not available for meter sets.

### Non-Payment Administration Fee

An Administration fee will be charged as follows:

|                                 |         |
|---------------------------------|---------|
| Monday – Friday 8:00am – 4:00pm | \$50.00 |
|---------------------------------|---------|

Once a customer has been placed on the cutoff list, administrative fees apply regardless of whether the customer has been disconnected.

|  |          |
|--|----------|
| Monday – Friday after 4:00pm, Weekends, and Holidays | \$100.00 |
|--|----------|

Administration charge for meter tampering, when service has been disconnected at the point of connection between the customer and the utility by an electric utility crew. \$200.00 (anytime)

### Security Deposits

Commercial and Industrial customers who provide a letter of credit at the initial application for service will not be required to pay a deposit. However, if a letter of credit is not provided, a deposit equal to one month's average bill is required. Disconnection for non-payment will require a deposit equal to two months average bill for reconnection of services.

Commercial customers whose past due balance is greater than \$500.00 will be subject to the following:

|                       |   |
|-----------------------|---|
| Past due > \$500.00   | Add \$50.00 to above stated deposit schedule  |
| Past due > \$1,000.00 | Add \$75.00 to above stated deposit schedule  |
| Past due > \$2,000.00 | Add \$100.00 to above stated deposit schedule |

Residential customers who meet a satisfactory credit rating are not required to have a security deposit at time of initial service. Disconnection for non-payment, returned checks, or bankruptcy will subject customer to deposit schedule for reconnection of service. A credit letter will be accepted in lieu of a deposit.



Residential customers who fail to meet a satisfactory credit rating will be required to deposit the following if the customer's past due balance is less than \$200.00:

|                                 |          |
|---------------------------------|----------|
| Water and/or sewer service only | \$ 75.00 |
| Water, sewer and electric       | \$150.00 |

Residential customers whose past due balance is greater than \$200.00 will be subject to the following:

|                       |   |
|-----------------------|---|
| Past due > \$200.00   | Add \$25.00 to above stated deposit schedule  |
| Past due > \$500.00   | Add \$50.00 to above stated deposit schedule  |
| Past due > \$1,000.00 | Add \$75.00 to above stated deposit schedule  |
| Past due > \$2,000.00 | Add \$100.00 to above stated deposit schedule |

#### Returned Check Charge

There will be a \$25.00 service charge for returned checks. Services are subject to disconnection for returned checks.

#### Partial Payment Application

Partial payments will be applied to services in the order of Stormwater, Commercial waste collection, Sewer, Water and Electricity. Customer is responsible for remaining past due amounts and is subject to disconnection without further notice.

#### Check Cashing:

Checks are not accepted for accounts disconnected due to non-payment and/or returned checks. No third party checks will be cashed.

#### Involuntary Discontinuance of Service – Water and Sewer

In order to protect the City's water distribution and wastewater collection systems, to protect the consuming public, to prevent the dangerous and destructive practice of tampering with any water distribution or wastewater collection facilities of the City, the following penalties are hereby established:

- (1) Penalty of \$500.00 for altering, tampering with or removing or replacing a City water meter. A fee of \$500.00 for the jumping or by-passing of water meter.
- (2) All cases not covered by the specific situations as noted above, will be judged on an individual basis and treated accordingly.
- (3) In addition to the fees set forth above, the offending party shall pay all costs incurred by the City by reason of damage to its equipment.
- (4) In addition to the fees and costs provided in the above, such conduct described shall be subject to immediate disconnection of City water and/or sewer service if the offending party is a water and/or sewer customer of the City.
- (5) The penalties and costs herein provided shall be imposed by the Customer Service Manager, department(s) involved, or their designated agent.
- (6) When it becomes necessary for the City to discontinue services for any of the reasons listed in Section 4, *Discontinuing Services* of the City's Customer Service Policies and Procedures Manual, service will be restored after payment of (1) all past due bills due the City, (2) any deposit as required, and (3) any material and labor cost incurred by the City, according to the current Fee Schedule. No meters will be set in subdivision until all penalties and charges are paid.
- (7) Any person upon whom penalty and/or cost is imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
- (8) Any person upon whom any penalty and/or cost are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.
- (9) If it is determined that a residential customer is a first time offender, the tampering charge may be reduced to \$100 plus the damages, usage and reconnection fee.

#### Involuntary Discontinuance of Service (Meter Tampering) – Electric

In order to protect the City's electric distribution systems, to protect the consuming public, to prevent the theft of electric energy, and to prevent the dangerous and destructive practice of tampering with electric facilities of the City, the following fees are hereby established:

- (1) A penalty of \$50.00 for breaking, removing or replacing a City electric meter seal or disconnecting or reconnecting City electric service for the purpose of working on the service without notice to and approval by the Customer Service Department. Any consumer who fails to have said service inspected by the County Electrical Inspector within a period of five (5) working days, or upon said inspection, such work as was done should fail electrical inspection, shall be subject to immediate disconnection from the City electric system, and shall be liable to the City for all costs incurred during disconnection and reconnection or said service.
- (2) A penalty of \$500.00 for altering, tampering with or removing or replacing a City electric meter for the purpose of obtaining service after service has been disconnected for non-payment of electric bills rendered.
- (3) A penalty of \$500.00 for straight wiring, jumping or by any other means obtaining electric service from an existing service pole or pedestal. A penalty of \$500.00 for altering the registration of an electric meter by

- use of any electronic or mechanical means or the obtaining of electric power by any means when said power is obtained by bypassing registration of the electric meter.
- (4) If metering equipment is damaged, it will be replaced or repaired according to the City's specifications. Any offending party whose electric service has been discontinued by the City pursuant to this section shall not be eligible for reconnection to the City's electric service either at the point of infringement or at any other locations on the City's electric system until the penalty imposed and all replacement or repair costs are paid in full.
  - (5) If service has been disconnected from a power source for non-payment or meter tampering and the customer restores service on a non-protected circuit (i.e. mobile home pedestal, junction pedestal, transformer, etc), persons involved may face legal prosecution and penalties in the amount of \$500.00 will be required in addition to other tampering charges to reconnect service.
  - (6) All cases not covered by the specific situations as noted above, will be judged on an individual basis and treated accordingly.
  - (7) In addition to the penalties and cost provided in the above, such conduct described shall be subject to immediate disconnection of City electric service if the offending party is an electric customer of the City.
  - (8) The penalties and costs herein provided shall be imposed by the Customer Service Manager or his/her designated agent.
  - (9) Any person upon whom any penalties and/or costs are imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
  - (10) Any person upon whom any penalty and/or costs are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.
  - (11) If it is determined that a residential customer is a first time offender, the tampering charge may be reduced to \$100 plus the damages, usage and reconnection fee.

## WATER AND WASTEWATER UTILITIES

### WATER TREATMENT AND DISTRIBUTION USE FEES

#### **Base charge: (Based on Water Meter Size):**

|        | Inside City: | Outside City: |
|--------|--------------|---------------|
| 3/4"   | \$4.04       | \$4.54        |
| 1"     | \$5.76       | \$6.61        |
| 1 1/2" | \$9.71       | \$11.35       |
| 2"     | \$14.66      | \$17.29       |
| 3"     | \$26.28      | \$31.23       |
| 4"     | \$42.85      | \$51.11       |
| 6"     | \$83.89      | \$100.36      |
| 8"     | \$133.34     | \$159.70      |
| 10"    | \$191.20     | \$229.13      |
| 12"    | \$355.86     | \$426.73      |

#### Fire Service Availability

|     |          |
|-----|----------|
| 4"  | \$ 52.01 |
| 6"  | \$ 94.44 |
| 8"  | \$145.09 |
| 10" | \$217.72 |
| 12" | \$334.30 |

#### **\*\*Volume Charges:**

##### Residential volume charges inside city:

|  |                      |
|--|----------------------|
| Residential service:                           |                      |
| Block 1 (0 - 6,000 gallons/month)              | \$5.36/1,000 gallons |
| Block 2 (6,001 – 8,999 gallons/month)          | \$6.97/1,000 gallons |
| Block 3 (9,000+ gallons) & Irrigation service: | \$8.58/1,000 gallons |

##### Residential volume charges outside city:

|   |                       |
|---|-----------------------|
| Residential service:                          |                       |
| Block 1 (0 - 6,000 gallons/month)             | \$6.44/1,000 gallons  |
| Block 2 (6,001 – 8,999 gallons/month)         | \$8.37/1,000 gallons  |
| Block 3 (9,000+ gallons) & Irrigation service | \$10.30/1,000 gallons |

##### Commercial and institutional volume charges inside city:

|   |                      |
|---|----------------------|
| Commercial/institutional service            | \$5.41/1,000 gallons |
| Commercial/institutional irrigation service | \$8.58/1,000 gallons |

##### Commercial and institutional volume charges outside city:

|   |                        |
|---|------------------------|
| Commercial/institutional service            | \$6.50/1,000 gallons   |
| Commercial/institutional irrigation service | \$10.30 /1,000 gallons |

##### Industrial volume charge inside city:

|   |  |
|---|--|
| Industrial service                      | \$4.00/1,000 gallons   |
| Industrial irrigation service           | \$8.58/1,000 gallons   |
| Industrial volume charge outside city:  |  |
| Industrial service                      | \$4.80/1,000 gallons   |
| Industrial irrigation service           | \$10.30/1,000 gallons  |
| Other Industrial Rates set by contract: |  |
| Town of Harrisburg – Per Contract       |  |
| Monthly Reserved Capacity Charges       | \$24,677.00  |
| O&M Rate                                | \$3.40/1000 gallons (Required base amount purchased monthly is set per contract) |
| City of Kannapolis*                     | \$1.52/1,000 gallons (Base charges n/a)  |
| Fire hydrant volume charges             | \$8.36/1,000 gallons   |
| Water tanker                            | \$8.36/1,000 gallons   |
| Water use permit for tank/tankers       | \$50.00 annually   |

WATER METER PROTECTION PLAN: High bill assistance due to leaks, Opt Out available.

|             |          |
|-------------|----------|
| Meter size: |          |
| 3/4"        | \$0.50   |
| 1"          | \$1.25   |
| 1 1/2"      | \$2.50   |
| 2"          | \$4.00   |
| 3"          | \$8.75   |
| 4"          | \$25.00  |
| 6"          | \$40.00  |
| 8"          | \$70.00  |
| 10"         | \$110.00 |
| 12"         | \$220.00 |

Excludes Industrial meters. Irrigation meters are charged the same as regular meters.

IRRIGATION SERVICES: ALL Irrigation Services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges.

DROUGHT SURCHARGE POLICY: During periods of extended and extreme drought when mandatory water usage restrictions are necessary, an additional 10% surcharge will be applied to Blocks 2 and 3 of the current residential service rate.

FEES FOR VIOLATIONS OF MANDATORY WATER RESTRICTIONS

|                               |            |
|-------------------------------|------------|
| Residential                   |            |
| First offense                 | \$ 100.00  |
| Second and subsequent offense | \$ 300.00  |
| Commercial/Institutional      |            |
| First offense                 | \$ 500.00  |
| Second and subsequent offense | \$1,500.00 |
| Industrial                    |            |
| First offense                 | \$ 500.00  |
| Second and subsequent offense | \$1,500.00 |

WATER CONNECTION CHARGES (Applicable to Residential, Commercial, Institutional and Industrial Customers).

**Residential Charges:** Residential charges are comprised of a capacity fee, installation fee, and meter fee. Residential charges do not apply to hotels, motels, resorts, and campgrounds; commercial charges shall apply to these facilities.

*Capacity Fee:* \$1,262 per residential unit  
A residential unit includes each dwelling separately owned, sold, or leased, regardless if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential capacity fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc.

*Installation and Meter Fee:*  
Installed by Concord Utilities on existing City owned water mains\*

Meter Size:  
3/4" \$1,327\_(\$1,134 installation + \$193 meter)

|   |  |
|---|--|
| 1"  | \$1,656 (\$1,261 installation + \$395 meter)                             |
| 2"  | \$2,639 (\$1,865 installation + \$774 meter)                             |
| Installed by others on water main extensions not yet owned by the City of Concord |  |
| Meter Size:   |  |
| ¾"  | \$193 purchased from City of Concord                                     |
| 1"  | \$395 purchased from City of Concord                                     |
| 2"  | \$774 purchased from City of Concord                                     |
| Greater than 2"   | At cost – must be provided by applicant according to City specifications |

Irrigation Services ALL Irrigation Services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges below.

**Non-Residential Charges:**

*Installed by Concord Utilities on existing City owned water mains*

|              |   |
|--------------|---|
| Meter Size*: | Connection Charge:  |
| ¾"           | \$2,589 (\$1,262 capacity + \$1,134 installation + \$193 meter) |
| 1"           | \$3,759 (\$2,103 capacity + \$1,261 installation + \$395 meter) |
| 2"           | \$9,369 (\$6,730 capacity + \$1,865 installation + \$774 meter) |

*Installed by others on existing City owned water mains*

|              |  |
|--------------|--|
| Meter Size*: | Capacity Charge: (excludes installation and meter fee) |
| 4"           | \$21,033.00  |
| 6"           | \$42,065.00  |
| 8"           | \$67,304.00  |
| 10"          | \$100,956.00   |
| 12"          | \$ 222,945.00  |

*Installed by others on water main extensions not yet owned by the City of Concord*

|              |  |
|--------------|--|
| Meter Size*: | Connection Charge: (includes meter fee)  |
| ¾"           | \$1,455 (\$1,262 capacity + \$193 meter) |
| 1"           | \$2,498 (\$2,103 capacity + \$395 meter) |
| 2"           | \$7,504 (\$6,730 capacity + \$774 meter) |

*Installed by others on water main extensions not yet owned by the City of Concord*

|              |                                       |
|--------------|---------------------------------------|
| Meter Size*: | Capacity Charge: (excludes meter fee) |
| 4"           | \$21,033.00                           |
| 6"           | \$42,065.00                           |
| 8"           | \$67,304.00                           |
| 10"          | \$100,956.00                          |
| 12"          | \$ 222,945.00                         |

\*Notes:

- Connections installed by others must be by licensed utility contractors approved by the Water Resources Director or designee.
- All meters greater than 2" must meet City of Concord specifications and should be provided by the applicant.
- Dedicated fire protection connections are exempt from water connection charges however potable service connections off the fire line are subject to connection charges.

WATER SENSE TOILET REBATE/CREDIT (RESIDENTIAL SERVICE)

\$50.00 credit on Utility Bill per qualifying toilet replacement (limit 3 per single family residential service). For more information, contact the Water Resources Dept. or visit their website.

NON-EMERGENCY, AFTER HOURS, WEEKEND/HOLIDAY CUT OFF/ON

\$100.00 (For Customers requesting service cut off/on for non-emergency plumbing repairs)

MOVE EXISTING SERVICE TO ANOTHER LOCATION ON SAME PROPERTY

At Cost (labor + equipment + materials)

PURCHASE OF REPLACEMENT WELL WATER USAGE SIGNS

\$ 10.00 each (for signs in excess of annual replacement)

WATER METER TESTING FEES

|           |           |
|-----------|-----------|
| 5/8" – 1" | \$ 50.00  |
| 1 ½"-2"   | \$ 125.00 |

PURCHASE OF RAIN BARREL FOR WATER CONSERVATION

Actual cost (set by Purchasing), plus sales tax

WASTEWATER COLLECTION SYSTEM USE FEES

**Base Charge:** (Based on Water Meter Size):

|        | Inside City | Outside City |
|--------|-------------|--------------|
| 3/4"   | \$3.39      | \$3.80       |
| 1"     | \$4.80      | \$5.49       |
| 1 1/2" | \$8.02      | \$9.35       |
| 2"     | \$12.05     | \$14.18      |
| 3"     | \$21.51     | \$25.53      |
| 4"     | \$34.99     | \$41.71      |
| 6"     | \$68.40     | \$81.80      |
| 8"     | \$108.65    | \$130.10     |
| 10"    | \$155.74    | \$186.61     |

**Volume Charges:**

Inside City

|                                      |                     |
|--------------------------------------|---------------------|
| Water Customers of Concord Utilities | \$5.62/1000 gallons |
| Flat-Rate Customers                  | \$27.56/month       |

Outside City

|                                      |                     |
|--------------------------------------|---------------------|
| Water Customers of Concord Utilities | \$6.74/1000 gallons |
| Flat-Rate Customers                  | \$32.78/month       |

WASTEWATER CONNECTION CHARGES (Applicable to Residential, Commercial and Institutional, and Industrial Customers)

**Residential Charges:** Residential charges are comprised of a capacity fee and installation fee. Residential charges do not apply to hotels, motels, resorts, and campgrounds; commercial charges shall apply to these facilities.

*Capacity Fee:* \$1,135 per residential unit

A residential unit includes each dwelling separately owned, sold, or leased, regardless if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential capacity fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc.

*Installation Fee:*

|                         |
|-------------------------|
| \$1,000 /4-inch service |
| \$1,800 /6-inch service |

**Non-Residential Charges:**

*Installed by Concord Utilities on existing City owned sewer mains*

**4 inch sewer service**

| Water Meter Size*: | Connection Fee:                                       |
|--------------------|---|
| 3/4"               | \$2,135 (\$1,135 capacity + \$1,000 installation)     |
| 1"                 | \$2,892 (\$1,892 capacity + \$1,000 installation)     |
| 2"                 | \$7,054 (\$6,054 capacity + \$1,000 installation)     |
| 4"                 | \$19,920 (\$18,920 capacity + \$1,000 installation)   |
| 6"                 | \$38,839 (\$37,839 capacity + \$1,000 installation)   |
| 8"                 | \$61,543 (\$60,543 capacity + \$1,000 installation)   |
| 10"                | \$91,814 (\$90,814 capacity + \$1,000 installation)   |
| 12"                | \$201,549 (\$200,549 capacity + \$1,000 installation) |

**6 inch sewer service**

| Water Meter Size*: | Connection Fee:                                       |
|--------------------|---|
| 3/4"               | \$2,935 (\$1,135 capacity + \$1,800 installation)     |
| 1"                 | \$3,692 (\$1,892 capacity + \$1,800 installation)     |
| 2"                 | \$7,854 (\$6,054 capacity + \$1,800 installation)     |
| 4"                 | \$20,720 (\$18,920 capacity + \$1,800 installation)   |
| 6"                 | \$39,639 (\$37,839 capacity + \$1,800 installation)   |
| 8"                 | \$62,343 (\$60,543 capacity + \$1,800 installation)   |
| 10"                | \$92,614 (\$90,814 capacity + \$1,800 installation)   |
| 12"                | \$202,349 (\$200,549 capacity + \$1,800 installation) |

*Installed by others on sewer mains not yet owned by the City of Concord*

|              |   |
|--------------|---|
| Meter Size*: | Connection Fee (excludes installation fee): |
| 3/4"         | \$1,135.00                                  |

|     |              |
|-----|--------------|
| 1"  | \$1,892.00   |
| 2"  | \$6,054.00   |
| 4"  | \$18,920.00  |
| 6"  | \$37,839.00  |
| 8"  | \$60,543.00  |
| 10" | \$90,814.00  |
| 12" | \$200,549.00 |

Move Existing Service to Another Location on Same Property

At Cost (labor + equipment + materials)

CONCORD UTILITIES EXTENSION AND MODIFICATION PERMIT FEES

Water permit application review  
Wastewater permit application review

(See "ENGINEERING")  
(See "ENGINEERING")

LABOR AND EQUIPMENT CHARGES

|  |   |
|--|---|
| T.V. Truck                               | \$150.00/hr, 2 hr. min. charge (incl. Operator) |
| Jet-Vac Truck                            | \$225.00/hr, 2 hr. min. charge (incl. Operator) |
| Flusher/Sweeper                          | \$ 75.00/hr 1 ½ hr min                          |
| Motor-Grader                             | \$ 40.00/hr                                     |
| Rapid Response Vehicle                   | \$100.00/hr, 2 hr. min. charge (incl. Operator) |
| Crew Truck                               | \$ 20.00/hr                                     |
| Pick-up Truck                            | \$ 17.00/hr                                     |
| Tandem Dump                              | \$ 30.00/hr                                     |
| 5-10 Ton Dump Truck                      | \$ 26.00/hr                                     |
| 1-Ton Dump Truck                         | \$ 20.00/hr                                     |
| 10-Ton Trailer                           | \$ 10 .00/hr                                    |
| 5-ton Trailer                            | \$ 10.00/hr                                     |
| Landscape Trailer                        | \$ 10.00/hr                                     |
| Emergency Response Trailer               | \$ 10.00/hr                                     |
| Shoring Trailer w/Shore Material         | \$ 20.00/hr                                     |
| 50,000-Pound Class Track Hoe             | \$ 88.00/hr                                     |
| 30,000-Pound Class Track Hoe             | \$ 45.00/hr                                     |
| Front End Loader                         | \$ 44.00/hr                                     |
| Rubber Tire Backhoe                      | \$ 29.00/hr                                     |
| Mini Excavator                           | \$ 25.00/hr                                     |
| Drum Roller Trench Compactor             | \$ 27.00/hr                                     |
| 185 Cubic Foot per Minute Air Compressor | \$ 60.00/hour                                   |
| Concrete Mixer                           | \$ 47.00/hr                                     |
| Argo All-Terrain Vehicle                 | \$ 12.00/hr, 2 hr. min. charge                  |
| Core Machine:                            |   |
| 4" to 6" core                            | \$175.00/each                                   |
| 8" to 10" core                           | \$250.00/each                                   |
| Hand Whacker Tamp                        | \$ 5.00/hr                                      |
| Small Centrifugal & Diaphragm Pumps      | \$ 5.00/hr                                      |
| Chainsaw                                 | \$ 5.00/hr                                      |
| By-Pass Pump:                            |   |
| 4" pump                                  | \$ 15.00 \$25.00/hr, 2 hr. min. charge          |
| 6" pump                                  | \$ 19.00 \$33.00/hr, 2 hr. min. charge          |
| 8" pump                                  | \$ 25.00 \$50.00/hr, 2 hr. min. charge          |
| Small Generator (>7,000 watts)           | \$ 40.00/hr                                     |
| Large Generator (<7,000 watts)           | \$ 20.00/hr                                     |
| Trip Charge                              | \$ 30.00*                                       |
| Smoke Machine                            | \$ 5.00/hr                                      |
| ¾" water meter                           | \$193.00  |
| 1" water meter                           | \$395.00  |
| 2" water meter                           | \$774.00  |
| Sewer Service Trailer                    | \$ 15.00/hr                                     |
| Low-boy Tractor & Trailer                | \$ 32.00/hr                                     |
| Hydroseeder                              | \$ 10.00/hr                                     |
| Straw Blower                             | \$ 6.00/hr                                      |
| Skid Steer                               | \$ 18.00/hr                                     |

\*Applicable when more than two (2) trips are made to the same location to install water meters and applicable to all after hours calls for turning water services off or on to accommodate customer repairs.  
All City owned vehicles and equipment used in a cost – reimbursement service not listed on this schedule will be charged to the customer at the current FEMA rate.