



FORM A – NEW UTILITY SERVICE AGREEMENT

Date of Application:				Date to turn on services (Allow 2 business Days):			
(select one)	Property Owner	Tenant/Renter	(select one)	Commercial	Residential		
ACCOUNT HOLDER INFORMATION							
Service Address: Number:		Street:				Apt:	
City:		State:			Zip:		
Primary Account Holder							
First Name:		Middle:		Last:		Suffix:	
Date of Birth:		Social Security Number:		Driver's License Number:		D L State:	
Secondary Account Holder							
First Name:		Middle:		Last:		Suffix:	
Date of Birth:		Social Security Number:					
Business Name:							
Billing/Mailing Address							
City:			State:		Zip:		
Home Phone:			Cell Phone:				
Email Address:							
Authorized Users – Must also complete form D- Waiver & Release Form							
Name:				Relationship:			
PROPERTY OWNER'S INFORMATION – FOR RENTERS							
Property Owner Name:							
Address:							
City:				State:		Zip:	
Phone:		Fax:			Email:		
* A copy of your lease is required.							

AGREEMENT

1. Customer warrants that Customer has examined the above property and service lines to the above property are already in place.
2. Upon the payment of the utility deposit (if required) and the continued payment of recurring charges based on use of the service and subject to verification of the availability of each of the utilities requested, the City of Concord will provide connection to the utility or utilities available at this service location. Charges for the utility or utilities services shall commence immediately after connection without regard to the use of the service during that time. If sewer service is desired where water service is also available, Customer agrees to apply for both water and sewer services.
3. Customer agrees bills are due and payable on receipt. Bills become delinquent on the 26th day from the billing

date. Customer agrees that this agreement may be filed with the Cabarrus County Registry to secure delinquent bills.

4. An administrative fee will be charged to have service reconnected after disconnection in an amount identified in the most recently adopted annual Budget Ordinance. If services are disconnected for non-payment, meter tampering or returned check, a cash deposit may be required before services are reconnected, and an additional cash utility deposit may be charged in an amount identified in the most recent annually adopted Budget Ordinance.
5. Utility deposits must be made pursuant to the most recent Budget Ordinance and the "Utility Policies and Procedures". Customer agrees to pay a charge for all returned checks.
6. The customer requesting service will be liable for the following delinquent utility accounts:
 1. All delinquent utility accounts in the name of the undersigned.
 2. Any and all delinquent utility accounts of any other person who currently resides with the customer, if the customer and the person were members of the same household at a different location when the unpaid balance for service was incurred.
 3. Any and all delinquent utility accounts of any other person if the person is a member of the customer's current household when the service was established and the person had an unpaid balance at that time.
7. The City of Concord's disconnection method applies to all City utilities. Partial payments will be allocated as follows: 1) Municipal Parking Deck, 2) Midland Capital Facilities Fee, 3) Environmental, 4) Stormwater, 5) Wastewater, 6) Water 7) and Electric.
8. To the extent allowable by law, the City of Concord reserves the right to use any information on this form as well as information on other application materials to pursue collection of delinquent accounts.
9. If any provision of this agreement shall be unenforceable, the remainder of this agreement shall be enforceable to the extent permitted by law. A modification of this agreement is not valid unless in a writing signed by both parties and otherwise in accordance with requirements of law. Further, a modification is not enforceable against the City unless the City Manager or other duly authorized official signs it for the City. This agreement contains the entire agreement between parties pertaining to the subject matter of this agreement. With respect to that subject matter, there are no promises, agreements, conditions, inducements, warranties, or understandings, written or oral, expressed or implied, between the parties, other than as set forth or referenced in this agreement. This Contract shall be governed by and construed in accordance with the laws of North Carolina.
10. I, Customer, do hereby affirm that I have read this agreement and do hereby apply for utility service(s) to be provided at the location above. I agree to be responsible for the costs of any and all utility service(s) rendered and any damage to the property of City to or from the above location. I further agree to abide by all law, ordinance, and/or regulation (including, but not limited to City of Concord Code of Ordinances, Chapter 59, Electric Systems, Chapter 62, Water and Wastewater Utilities, Chapter 60, Stormwater Utility Control, and the "Customer Service Policies and Procedures") regarding the provision of utilities or the use of the above location. I warrant that all information furnished for the purpose of obtaining utility service(s) is true and complete and I agree to abide by the terms and conditions set forth above.

SIGNATURES

Applicant
Signature:

Date:

Customer Care
Signature:

Date:

***Note: Please allow 2-3 business days to process requests once deposit is paid.**