

RIDERSHIP

	RIDER Ridership Totals								ADA Paratransit							Concord Express 80X								
	2010	2011	2012	2013	2014	2015	2016	2017	2010	2011	2012	2013	2014	2015	2016	2017	2010	2011	2012	2013	2014	2015	2016	2017
January	30524	26827	38470	35413	36501	38319	30677	32527	67	73	192	313	310	317	464	727	6121	5583	6884	5931	5270	4015	3199	2384
February	27952	31497	38716	33706	34871	31293	33853	33599	87	88	264	324	343	296	623	755	6744	6310	6938	5806	4880	3762	2995	2569
March	34079	32385	38608	33146	37589	37624	36869	34813	75	87	275	313	377	353	633	932	7738	7416	7296	6468	5380	4606	3200	2786
April	33994	31950	36452	36660	39994	37527	35155	32820	80	110	205	353	389	431	606	804	7512	6311	6347	6635	5133	4211	2920	2301
May	29927	31514	34944	34373	41084	36190	32227	32719	58	103	204	391	387	446	565	864	6449	6653	6824	6302	6635	4443	3307	3088
June	34370	34411	36779	33006	41156	35604	33978	33987	61	185	176	352	326	474	495	837	6886	6956	6405	4992	4783	3933	2708	2682
July	33259	33414	35926	36884	43127	37510	32926	32776	92	159	196	339	349	481	529	819	6886	6135	6170	5252	4310	3518	2117	2308
August	34103	40411	42486	39911	46075	38889	36933	37535	85	175	269	428	320	539	687	862	7590	7427	6787	5138	4259	3512	2714	2655
September	33790	36216	35972	36529	42374	38581	35357	33850	80	226	301	398	276	517	694	864	7098	6867	4897	4900	4522	3246	2149	2186
October	34911	40934	40453	42939	46901	38842	37970	35584	90	220	315	419	310	435	803	957	6717	7133	6554	6704	4980	4167	2615	3188
November	31574	37273	35585	38908	39111	34216	35018	33804	108	217	322	392	303	444	657	881	5956	6459	5373	4920	3380	3254	2473	2474
December	28096	37703	34122	38973	38410	35798	34245	32746	123	207	263	356	321	577	635	885	5252	5479	4398	4586	3502	3187	1979	
Totals	386579	414535	448513	440448	487193	440393	415208	406760	1006	1850	2982	4378	4011	5310	7391	10187	80949	78729	74873	67634	57034	45854	32376	28621
% Increase	7%	8%	-2%	11%	-10%	-6%	-2%	-22%	84%	61%	47%	-8%	32%	39%	38%	-1.26%	-2.74%	-4.90%	-9.67%	-15.67%	-20.30%	-29.39%	-5.84%	

REVENUE / STATS

	Rider Fares								Passengers per Revenue Hour							Concord Mills Express 79X									
	2010	2011	2012	2013	2014	2015	2016	2017	2010	2011	2012	2013	2014	2015	2016	2017	2006	2007	2008	2009	2010	2011	2012	2013	
January	\$13,982	\$13,375	\$19,082	\$14,460	\$22,551	\$23,536	\$19,210	\$22,859	12.41	16.12	14.54	13.86	12.78	12.94	11.50	11.56			379	457	394	417			
February	\$13,223	\$15,270	\$20,048	\$28,534	\$22,669	\$20,092	\$21,742	\$22,725	11.40	12.93	15.24	13.84	14.19	12.05	11.77	12.12			370	548	415	433			
March	\$15,368	\$16,633	\$18,777	\$21,113	\$23,332	\$22,898	\$22,746	\$24,717	12.27	11.77	14.14	12.63	12.34	12.27	11.94	11.28			639	470	622	515			
April	\$16,754	\$15,266	\$18,508	\$22,008	\$24,404	\$23,303	\$21,269	\$22,937	12.71	12.17	14.35	13.85	13.41	12.58	11.87	11.46			462	410	450	486			
May	\$14,461	\$16,263	\$17,746	\$20,533	\$25,190	\$24,772	\$20,800	\$23,338	11.69	12.32	13.21	12.99	13.88	12.31	10.88	10.97			1567	2126	492	1901			
June	\$14,221	\$17,336	\$19,427	\$21,035	\$25,783	\$22,227	\$21,994	\$23,663	12.86	12.87	13.98	13.10	13.90	11.94	11.39	11.40			414	404	516	116			
July	\$15,687	\$16,303	\$18,615	\$22,615	\$26,403	\$23,454	\$22,392	\$24,423	11.84	13.09	14.14	13.94	14.46	12.49	11.20	11.15			414	525	455	-----			
August	\$16,436	\$20,414	\$21,476	\$25,119	\$29,481	\$25,567	\$25,487	\$25,314	12.76	14.65	15.44	14.62	15.13	12.77	11.96	12.16			513	500	455				
September	\$15,693	\$17,539	\$18,840	\$22,484	\$26,724	\$24,027	\$23,829	\$24,164	13.17	14.25	14.90	15.00	14.73	13.41	12.29	11.85			419	406	555				
October	\$16,334	\$18,572	\$23,258	\$26,287	\$28,019	\$23,841	\$25,233	\$25,467	13.17	15.42	14.70	13.91	15.19	12.67	12.47	11.61		580	1195	668	461				
November	\$15,376	\$18,531	\$23,042	\$24,119	\$24,088	\$20,824	\$23,149	\$23,990	12.31	14.67	14.00	13.62	13.80	11.98	12.17	11.75		329	488	507	492				
December	\$14,660	\$19,651	\$21,468	\$24,539	\$24,015	\$22,607	\$23,743	\$23,250	10.44	13.81	13.54	13.16	12.88	12.00	11.48	11.14		281	370	589	524				
Totals	\$182,194	\$205,153	\$240,287	\$272,847	\$302,659	\$277,148	\$271,594	\$286,847	12.25	13.67	14.35	13.71	13.89	12.45	11.74	11.54		1190	7230	7610	5831	3868			
Recovery	10.25%	10.21%	11.17%	11.63%	12.28%	9.37%	8.03%	5.66%	2%	12%	5%	-4%	1%	-10%	-6%	-2%						-34%			
% Increase																									

Grand Totals	
RIDER	5,369,524
Paratransit	43,901
80X	858,507
79X	25,729