



Mayor and City Council Operating Principles

The City of Concord partners with our community to deliver excellent service, and plans for the future while preserving, protecting, and enhancing the quality of life. As a governing body, we want to represent citizens and provide strategic leadership to the City organization carrying out this mission.

City of Concord coworkers place a **Culture of Excellence** (*respect, teamwork, high ethical standards, and continuous improvement*), **Accountability, Communication, Environment, Safety, and Trust** at the center of their work. We as City of Concord elected officials also commit to these Core Values, and pledge to operate according to the following principles:

1. **Focused on communication** with each other and our constituents. We seek mutual understanding, commit to sharing information, and actively solicit feedback.
2. **Thorough** in our decision-making, taking the time to evaluate alternative and allocate adequate time for all to understand and be able to make informed decisions.
3. **Fair and consistent** in applying our processes and decisions to matters before us with a City-wide perspective, no matter what the issue or who it affects.
4. **Respectful** of others and their needs, including remaining approachable and accessible.
5. **Transparent** so that it is apparent why and how decisions are made and that they are in accordance with these principles.
6. **Open minded** and willing to change our viewpoints based on facts and others' perspectives and reasoning.
7. **Progressive** as we address issues to make Concord better. This includes taking a long-term view, being willing to make honest assessments of our positives and negatives, and taking a risk if our current approaches are not working.

Developed at the January 25, 2018 Annual Planning Session.

Adopted March 8, 2018.