



- Place your loose leaves at the curb by 6 a.m. the **FIRST** day of your specified collection week.
- Collection crews are unable to return if you place leaves at the curb after they have worked your street.
- Leaves must be free of tree/shrub limbs or foreign objects and kept away from storm drains, mail boxes, and parked cars.
- Bagged leaves are collected **WEEKLY** on your regular garbage collection day. Consider bagging your leaves if you cannot wait for loose leaf collection.
- Bagged leaves **MUST** be contained in untied, clear plastic or compostable paper bags weighing less than 35 pounds each.
- The City will collect your Christmas trees too! Please leave trees at the curb with your regular household garbage. Remove all stands, lights, and ornaments.
- No loose leaf collection is scheduled on City-observed **holidays**, including Veterans Day (November 11), Thanksgiving (entire week of November 23-27), Christmas (week of December 21-25), New Year's Day (January 1), and Martin Luther King Jr.'s Birthday (January 18).

This schedule is subject to change due to weather delays and equipment breakdown.



**Customer
Care Center**

704-920-5555
Mon. - Fri.
7:30 a.m. -
5:30 p.m.

If your garbage Day is...	Your Loose Leaves will be Collected...
Monday	November 2 - 6 November 30 - December 4 January 11-15
Tuesday	November 16 - 20 January 4 - 8 February 8 -12
Wednesday	November 9 -13 December 28 -31 February 1 - 5
Thursday	November 9-13 December 14 -18 January 25 - 29
Friday	November 2-6 December 7-11 January 19 - 22

Second Chance Program

You are required to begin bagging all loose leaves placed at the curb after the leaf crew works your street during the third collection cycle. The Second Chance Program is for anyone who missed the last collection and is willing to pay rather than to bag their leaves and avoid the Code Enforcement penalties. For a fee of \$75, the City will schedule a special loose leaf collection the weeks of February 15-19 and February 22-26.

