



# Fully Involved

## Major Projects in New Fiscal Year

The upcoming fiscal year will be marked by extensive preparation for ISO Rating Improvement by the North Carolina Office of State Fire Marshal and a peer assessment by the Commission on Fire Accreditation International which is a division of the Center for Public Safety Excellence. Both projects will be conducted at the same time due to many areas which cross between each program.

Why pursue an improvement in the ISO rating? As industrial or commercial companies look at Concord to relocate or make a decision to remain in Concord, the City's Fire Insurance Rating can act as one of the additional decision making points for economic development. The department is currently maintains an ISO Class

3 rating. Improvement to Class 2 is our immediate goal, with the desire to make as much improvement as possible.

"Local government executives face increasing pressure to "do more with less" and justify their expenditures by demonstrating a direct link to improved or expanded services. Particularly for emergency services, local officials need criteria to assess professional performance and efficiency. The CFAI accreditation process provides a well-defined, internationally recognized benchmark system to measure the quality of fire and emergency services."

Since the last ISO inspection in 2004 the department has grown extensively, adding one engine company, two ladder companies, one rescue company, and a second battalion chief (36 new personnel assigned to the Operations Division) as well as relocating certain companies to improve distribution of resources to improve

response. ISO is currently proposing changes in their rating scale for the first time since 1980 and the department is going to work on the new

areas which are going to be reviewed as well as existing items in the rating system.

Why pursue Fire Department Accreditation?

The Accreditation process is used to evaluate if department is doing all the right things in the right way.

The program is a comprehensive self-assessment and evaluation model that allows fire departments to examine past, current, and future service levels and performance and compare them to industry best practices.

Cont. Page 8

## Annual Catfish Tournament

### Most fish:

R.D. Faggart & John Frame

### Biggest Fish:

Chris Hyatt & Eddie Pendergrass



## Bragging Board



- Matt and Jody Boyd are the proud parents of Regan Lynn Boyd. She was 6 lbs, 6oz and 20" long.



- Thomas and Brandy Knox are the proud parents of Tristan Thomas. He was 7 lbs and 3 oz and 19.5 inches long.



- Brian and Michelle Jahant are the proud parents of Ella Grace, 8 lbs, 4 ozs, 22 inches long.

## Hot Topics

- ◆ Recruit Graduation June 26, 2010 @ 3 p.m. Crossroads Church.

---

## Meet Recruit Class 16/6 - 2010

### **Richard Moody**

Nickname: Moo Moo, Doc, F.R.O.G., Old Man Moody

Age: 44

Hometown: Charlotte, NC

Married to Sue with 2 daughters, Jules 16 and Savannah 12

Hobbies: Sports, Motorcycles, Time with Family

What makes your Recruit Class special? We have a very diverse group both age and background but we put all our difference aside and work well as a group.

I love Captain Carter!

### **Kyle Starling**

Nickname: Carla, Gumby

Age: 23

Hometown: Henderson, NC

Married to Adrienne

Hobbies: Hunting Fishing, Water Skiing, spending time with family.

There are so many people with different backgrounds but we all manage to get along.

I love Captain Carter!

### **Ben Gibson**

Age: 23

Hometown: Raleigh

Married to Jessica

Hobbies: Mountain biking, Riding Dirt bikes, 4-wheeling, hiking, camping.

What makes your Recruit Class special? How well we have all worked together throughout rookie school. It was also great to drag the police through the ball-park.

I love Captain Carter!

### **Jody Mills**

Nickname: Possum

Age: 37

Hometown: Monroe, NC

Married to Christy with 1 daughter, Leah 4

Hobbies: Fishing, hunting, spending time with family, Friday nights.

What makes your Recruit Class special? I'm not the oldest and no body can spell possum.

I love Captain Carter!

### **Brannan Henry**

Nickname: Uncle Henry

Age: 37

Hometown: Concord, NC

Married to Tara with 1 daughter, Danielle 4

Hobbies: Spending time w/family & friends, fishing with my daughter.

What makes your Recruit Class special? How we are from different backgrounds & have come together as a team to achieve our goals.

I love Captain Carter!

### **George Ross IV**

Nickname: Obbie, Jorge

Age: 18

Hometown: Charlotte, NC

Hobbies: Camping & backpackin, workin around the house, and just hangin out.

What makes your Recruit Class special? We have a great group of guys that are committed to hard work and putting forth 100% effort. On top of that these guys are hilarious. I can never stop laughing.

I love Captain Carter!

---

## Recruits (cont.)

### **Colton Edwards**

Nickname: Tommy

Age: 20

Hometown: Concord

Hobbies: Hunting, Fishing.

What makes your Recruit Class special? What makes us special is how everyone is committed to being "The Elite". Also how we meshed together to form one team.

I love Captain Carter!

### **Jeremy Kopp**

Nickname: Dennis, Mr. Incredible

Age: 21

Hometown: Locust, NC

Married to Kirsten Kopp with one daughter Alyssa 4

Hobbies: Running, hiking, working.

What makes your Recruit Class special? Having 14 guys from all different backgrounds with varying ages (Moody's old enough to be our dad), all working together for one good... to be the best!

I love Captain Carter!

### **William "Billy" Roosenberg**

Nickname: "Billy Gun"

Age: 33

Hometown: Charlotte, NC

Hobbies: Boating on Lake Wylie, camping/backpacking, architecture, running triathlons.

What makes your Recruit Class special? The diversity of our class (young, old, city, and country) and how well we work together as a team to be the best.

I love Captain Carter!

### **Justin Knox**

Age: 25

Hometown: Concord, NC

Married to Carla Knox

Hobbies: Hunting, riding 4-wheelers, fishing.

What makes your Recruit Class special? Most everyone in our class are local guys so we have a good bit in common. That has made a good time together the past 20 som odd weeks.

I love Captain Carter!

### **John Webster**

Nickname: Webbie, Pickles, Dump Truck

Age: 24

Hometown: Mooresville

Hobbies: Fishing, hunting, baseball, football.

What makes your Recruit Class special? The way we came together as a team on the first day. Its all been up since then.

I love Captain Carter!

### **David Autry**

Nickname: Darrell, Reverend Autry, Rootie Toodie, Chicken Farmer, Rescue Randy, Ricky Red Light

Age: 22

Hometown: Unionville

Hobbies: Take the boat to the lake & skiing, riding my dirt bike.

What makes your Recruit Class special? Cause of the family that we have become.

I love Captain Carter!



The City of Concord  
Department of Fire & Life Safety

invites you to the  
Graduation Ceremony

of

*Recruit Class 16 - 2010*

Crossroads United Methodist  
Church

220 George Liles Parkway  
Concord, NC 28027

on

Saturday, June 26, 2010  
3:00 p.m.

*For further information, please  
call 704-920-5516*

## Bragging Board



- Randy Holloway's granddaughter Hannah Archer is graduating from Albemarle High on June 11th.
- Norman Franklin's daughter Aniah is graduating from A.L. Brown High on June 11.
- James Isenhour's daughter Kasey is graduating from West Stanley High on June 12.
- Scott Brantley's daughter Sidney graduated from preschool.
- Jim Preddy's son Justin Preddy is graduating from Mt. Pleasant High School.

### Always Be A Student

Keep on learning,  
Though your graduation's done;  
Your whole life's an education  
That has only just begun.  
Your diploma is the first big step,  
For knowledge is the special key  
To winning what you want in life  
And being who you want to be.  
If you'll always be a student,  
You'll find the secrets to success  
And travel on the golden road  
To peace and happiness.

*By: Joanna Fuchs*

---

## **Fire & Life Safety**

### **Fully Involved and Making a Difference**

This Star Letter is 4 years overdue, the story needs to be told. In 2006 Captain Byerly, Captain Howell, and SFF Mark Mesimer approached Wolf Meadow Elementary School, spoke with principal, Mrs. Smith about a community project that the fire department could do with Wolf Meadow School. Captain Byerly and Mrs. Smith decided that the fire department could act as mentors for troubled students, starting in the fourth grade until they leave elementary school. We would mentor the children two times a month under teacher supervision. We would meet in the library. Our mentoring would range from character building to preparing for a future job interview, and controlling one's behavior and emotions. This would be

a year long project which would end the last month of school with a trip for the students to the Fire Dept for a special party. Since this project began four years ago several of the mentors have moved on to different stations but the replacements have picked right up with the project and continued on helping the students. The crew now at Station 8 C shift that goes to Wolf Meadow are Capt. Brown Barnhardt, Senior Firefighter Mark Mesimer, Firefighter II Brett Leonard, and Firefighter Jack Smith. This will be our fourth year on the project and we will have our end-of-year party next month for the boys. Since the project started we have had several boys move on to Middle School and from the word that we get all are doing quite well.

We often see our boys out in public at a store or at Sporting Events or even on calls; they always are happy to see us they come up and greet us and seem to be proud they are associated with the firemen. It also seems to shock their parents when they come right up to us and know us quite well, the parents are really amazed by what they see in their children. All of this makes us very proud of who we are and what a difference we make in their lives. As this school year comes to an end and the next is being planned for, we will be planning for our next year at Wolf Meadow....

*Submitted by  
Brown Barnhardt*

## **2010 Relay For Life**

I would like to thank Team Concord for all their hard work on this year's Relay For Life event. We raised approximately \$3500 in donations to give to the American Cancer Society.

I would like to give a special thank you to Melanie Jordan, Amanda Butler, Cindy Abernathy, Sherrie Perusek and her daughters for all their hard work and dedication to the cause.

I would also like to thank the following people:

\*Chief Holloway for being so understanding and supportive of our cause

\*Deputy Chief Allen for giving 24 hours of his time for our auction and for always taking time out of his weekend to come out and cheer us on

\*All Fire personnel who made donations to our team thru our auctions, especially Steve Blackwelder and

Michael Lunceford

\*Engine 3 personnel who came out to support us

\*Don Ward for playing the bagpipes and leading the survivor lap. You did a great job and we were so proud of you

\*Bobo (Juicy) for being the classiest and hairiest Mr. Relay. (Loved the eyelashes) We look forward to his/her return again next year. A big thanks to you and Penny for stepping in and helping me with the survivor luncheon check-in

\*James Isenhour and the New Recruits were the Tug of War Champions. They "Beat" the Police Department 3 out of 3 pulls, in the rain, WAY TO GO!!!!

\*Melanie Jordan, Frank Poppiti, Jody Hall for their generous donations to our auction

\*Gerald Harris for contacting Newton's about donating a helmet to our team

\*Newton's Fire and Safety for the donation of the helmet which helped us raise \$481

\*Brenda Sherrill, Debra Long, Chief Hamilton and all the Police Department employees who took part in our team events and helped make the Relay a success. Brenda and Debra are sparkplugs and we couldn't have done this event without you!

\*Biscuit Barbara Pierce, from Water Resources, is the Queen of getting donations from businesses. You go girl!!!

Cancer affects all of us and/or our families, that is why we work so hard for this cause. Think about participating with us next year and help save lives.

*Submitted by Kim Smith*

"Alone we can do so little; together we can do so much." Helen Keller

## Cool Pics & Hot Shots



**Tug-of-War Champions**



## Company Run Totals

| Company          | Feb. | Mar. | Apr. | Current Fiscal Year | Previous Fiscal Year |
|------------------|------|------|------|---------------------|----------------------|
| <b>Engine 1</b>  | 136  | 165  | 155  | 1530                | 804                  |
| <b>Engine 2</b>  | 122  | 113  | 132  | 1298                | 1406                 |
| <b>Engine 3</b>  | 102  | 112  | 129  | 1169                | 1070                 |
| <b>Engine 4</b>  | 45   | 55   | 53   | 555                 | 575                  |
| <b>Engine 5</b>  | 71   | 95   | 82   | 791                 | 848                  |
| <b>Engine 6</b>  | 51   | 53   | 32   | 486                 | 596                  |
| <b>Engine 7</b>  | 72   | 91   | 55   | 704                 | 765                  |
| <b>Engine 8</b>  | 59   | 73   | 73   | 667                 | 730                  |
| <b>Engine 9</b>  | 51   | 69   | 75   | 668                 | 372                  |
| <b>Ladder 3</b>  | 61   | 74   | 78   | 811                 | 917                  |
| <b>Ladder 9</b>  | 44   | 50   | 53   | 567                 | 591                  |
| <b>Rescue 7</b>  | 48   | 49   | 44   | 531                 | 496                  |
| <b>Batt. 1</b>   | 33   | 37   | 33   | 358                 | 352                  |
| <b>Batt. 2</b>   | 22   | 26   | 21   | 244                 | 182                  |
| <b>Haz-Mat 9</b> | 11   | 9    | 13   | 107                 | 120                  |
| <b>USAR 7</b>    | 0    | 0    | 0    | 4                   | 13                   |

## HOLLOWAY'S HEADLINES

Fully Involved began on June 22, 2009 with a single page, printed front and back.

Help keep it going and growing; send your stories, pictures, etc. to:

Deana Martin

Executive Assistant

[martind@ci.concord.nc.us](mailto:martind@ci.concord.nc.us)

Or call:

704-920-5521

Thanks!



100 Warren C. Coleman Blvd.  
Concord, NC 28027

Welcome to the June 2010 edition of Fully Involved. We have realized that we now have many readers outside the Fire Department that would like to know more about what's going on in the Department. Each month we will attempt to give a brief overview / update on various items of interest.

The Concord High School Fire Academy program at Concord High School is going very well with 23 students working on their Firefighter certifications from the NC Department of Insurance. We understand there are over 120 students expressing interest in this program for next school year.

The recruit class with 14 recruits is going very well and they will graduate on June 26 and be assigned to shift.

Highlights of next year's budget includes: Funding to begin the design work for the renovations of Fire Station 5 to accommodate a new ladder company. Funding to purchase a new 100' ladder truck.

The Career Development Team is working on a total re-write of our career development plan to bring it in line with the Police Department's plan.

We are working on the final stages of our efforts to have our Department accredited with the Center for Public Safety Excellence and also improve our ISO fire rating.

We are still moving forward with the plans for temporary Station 10 near the intersection of Poplar Tent Road and Harris Road. This station should be operational by October 1, 2010.

The Fire Department is working with the City's Solid Waste Department to reduce our solid waste and re-cycle as much as possible. An article about this effort will follow later this summer.

The new Pierce Fire Unit for Fire Station 4 has arrived and will be placed in service by the middle of June.

Please stay safe,

Randy

*Cont. from page 1*

This process leads to improved service delivery by assisting fire departments to:

- Determine community risks and safety needs.
- Evaluate the performance of the department.
- Establish a method for achieving continuous organizational improvement.

A task force of highly qualified and dedicated chief fire officers, trainers, city/county administrators, and academic professionals worked together to create the self-assessment model which is the basis for CFAI accreditation. The goals that guide the development process emphasize that the system must be:

- Applicable across a broad spectrum of the fire service
- Challenging
- Contemporary, not revolutionary
- Able to evolve over time
- Achievable!
- Useful for a comprehensive organizational evaluation
- A practical management tool for fire and EMS agencies

Over the next couple of months, additional detailed information will be passed along as it is available.

*Submitted by Curtis Teague*